



**ACP-09PT25AEF R290**  
**ACP-12PT35AEF R290**  
**ACP-12PT35AEH R290**

EN

User manual  
**Air conditioning**

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### **NOTE**

The rating data indicated on the energy label is based on the testing condition of installing the un-extended air exhaust duct without adaptor A & B (The duct and the adaptor A & B are listed in the accessories chart of the Instruction Manual).

**When using this air conditioner in the European countries, the following information must be followed:**

**DISPOSAL:** Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

It is prohibited to dispose of this appliance in domestic household waste.

For disposal, there are several possibilities:

- A) The municipality has established collection systems, where electronic waste can be disposed of at least free of charge to the user.
- B) When buying a new product, the retailer will take back the old product at least free of charge.
- C) The manufacture will take back the old appliance for disposal at least free of charge to the user.
- D) As old products contain valuable resources, they can be sold to scrap metal dealers.

Wild disposal of waste in forests and landscapes endangers your health when hazardous substances leak into the ground-water and find their way into the food chain.



**CAUTION:**

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

## SAFETY PRECAUTIONS

### Safety rules

To prevent injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage.

#### Always do this

- Your air conditioner should be used in such a way that it is protected from moisture. e.g. condensation, splashed water, etc. Do not place or store your air conditioner where it can fall or be pulled into water or any other liquid. Unplug immediately.
- Always transport your air conditioner in a vertical position and stand on a stable, level surface during use.
- Turn off the product when not in use.
- Always contact a qualified person to carry out repairs. If the supply cord is damaged it must be repaired by a qualified repairer.
- Keep an air path of at least 30cm all around the unit from walls, furniture and curtains.
- If the air conditioner is knocked over during use, turn off the unit and unplug from the mains supply immediately.

#### Never do this

- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.
- Do not touch the unit with wet or damp hands or when barefoot.
- Do not press the buttons on the control panel with anything other than your fingers.
- Do not remove any fixed covers. Never use this appliance if it is not working properly, or if it has been dropped or damaged.
- Never use the plug to start and stop the unit.
- Always use the switch on the control panel.
- Do not cover or obstruct the inlet or outlet grilles.
- Do not use hazardous chemicals to clean or come into contact with the unit. Do not use the unit in the presence of inflammable substances or vapour such as alcohol, insecticides, petrol, etc.
- Do not allow children to operate the unit unsupervised.
- Do not use this product for functions other than those described in this instruction manual.

#### Energy Save

- Use the unit in the recommended room size.
- Locate the unit where furniture cannot obstruct the air flow.
- Keep blinds/curtains closed during the sunniest part of the day.
- Keep the filters clean.
- Keep doors and windows closed to keep cool air in and warm air out.

### Operating condition

- The air conditioner must be operated within the temperature range indicated below:

MODE	ROOM TEMPERATURE
COOL	17°C(62 F)~35 C(95 F) °
DRY	13°C(55 F)~35 C(95 F) °
HEAT(heat pump type)	5°C(41 F)~30 C(88 F) °
HEAT(electrical heat type)	<30°C/88 F

### Suggested tools for window kit installation

1. Screwdriver(medium size Phillips)
2. Tape measure or ruler
3. Knife or scissors
4. Saw(In the event that the window kit needs to be cut down in size because the window is too narrow for direct installation)

## IDENTIFICATION OF PARTS









### ▲ WARNING For your safety

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Avoid fire hazard or electric shock. Do not use an extension cord or an adaptor plug. Do not remove any prong from the power cord.

### ▲ WARNING Electrical Information

- Be sure the electrical service is adequate for the model you have chosen. This information can be found on the serial plate, which is located on the side of the cabinet and behind the grille.
- Be sure the air conditioner is properly grounded. To minimize shock and fire hazards, proper grounding is important. The power cord is equipped with a three-prong grounding plug for protection against shock hazards.
- Your air conditioner must be used in a properly grounded wall receptacle. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install the proper receptacle.
- Ensure the receptacle is accessible after the unit installation.

### Accessories

PARTS :	PARTS NAME :	QUANTITY :
 or 	Exhaust hose and Apaptorl and Adaptor B (flat mouth or round mouth :depending on models) Window Slider Kit and bolt	1 set
	Wall Exhaust Adaptor A(※)	1 pc
	Adaptor B(round mouth)(※)	1 pc
	Expansion Plug and wooden screw(※)	4/ pc
	Foam seal	3/pc
	Remote Controller and Battery (For remote control models only)	1pc
	Drain hose and drain hose adaptor(※)	1pc

**NOTE: Optional parts ( ※ ), some models without.**

- Check all the accessories are included in the package and please refer to the installation instructions for their usage.

NOTE: *All the illustrations in this manual are for explanation purpose only. Your air conditioner may be slightly different. The actual shape shall prevail.*

# IDENTIFICATION OF PARTS

## NAMES OF PARTS

### Front

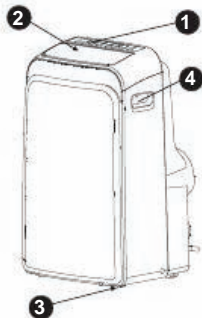


Fig.1

- 1 Operation panel
- 2 Horizontal louver blade (swing automatically)
- 3 Caster
- 4 Carrying handle (both sides)

### Rear

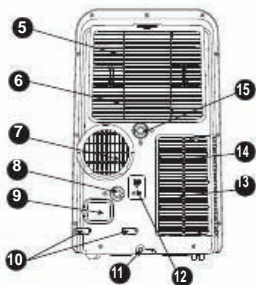


Fig.2

- 5 Upper air filter (Behind the grille)
- 6 Upper air intake
- 7 Air outlet
- 8 Drain outlet (only for Pump heating model)
- 9 Power cord outlet
- 10 Power cord buckle (Used only when storing the unit)
- 11 Bottom tray drain outlet
- 12 Power plug socket (Use only when storing the unit)
- 13 Lower air filter (Behind the grille)
- 14 Lower air intake
- 15 Drain outlet

## AIR CONDITIONER FEATURES

### ELECTRONIC CONTROL OPERATING INSTRUCTIONS

Before you begin, thoroughly familiarize yourself with the control panel and remote controller and all its functions, then follow the symbol for the functions you desire.

The unit can be controlled by the unit control panel alone or with the remote controller .

**NOTE:** This manual does not include Remote Controller Operations, see the <<Remote Controller Instruction>> packed with the unit for details.

### OPERATION PANEL OF THE AIR CONDITIONER

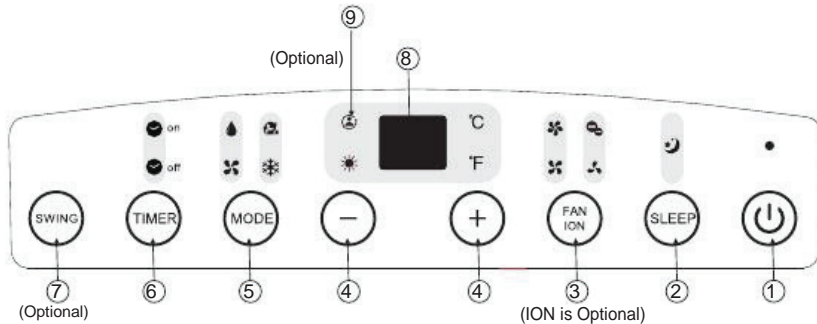


Fig.3

#### ❶ POWER button

Power switch on/off.

#### ❷ SLEEP button

Used to initiate the SLEEP operation.

#### ❸ FAN/ION button (ION is optional)

Control the fan speed. Press to select the fan speed in four steps-LOW, MED, HI and AUTO. The fan speed indicator light illuminates under different fan settings except AUTO speed. When select AUTO fan speed, all the fan indicator lights turn dark.

**NOTE:** Press this button for 3 seconds to initiate ION feature. The ion generator is energized and will help to remove pollen and impurities from the air, and trap them in the filter. Press it for 3 seconds again to stop the ION feature.

#### ❹ UP( ) and DOWN( ) button

Used to adjust (increasing/decreasing) temperature settings(1°C/2°F increments) in a range of 17°C(62°F) to 30°C(88°F) or the TIMER setting in a range of 0~24hrs..

**NOTE:** The control is capable of displaying temperature in degrees Fahrenheit or degrees Celsius. To convert from one to the other, press and hold the Up and Down buttons at the same time, for 3 seconds.

#### ❺ MODE select button

Selects the appropriate operating mode. Each time you press the button, a mode is selected in a sequence that goes from AUTO, COOL, DRY, FAN and HEAT (cooling only models without). The mode indicator light illuminates under the different mode settings.

#### ❻ TIMER button

Used to initiate the AUTO ON start time and AUTO OFF stop time program, in conjunction with the buttons. The timer on/off indicator light illuminates under the timer on/off settings.

#### ❼ SWING button

(Applicable to the models with auto swing feature) Used to initiate the Auto swing feature. When the operation is ON, press the SWING button can stop the louver at the desired angle.

#### ❽ LED Display

Shows the set temperature in "°C" or "°F" and the Auto-timer settings.

Wh ile on DRY and FAN modes, it shows the room temperature.

## OPERATING INSTRUCTIONS

### **Error codes and protection code:**

- E1-** Room temperature sensor error-  
Unplug the unit and plug it back in.  
If error repeats, call for service.
- E2-** Evaporator temperature sensor error-  
Unplug the unit and plug it back in.  
If error repeats, call for service.
- E3-** Conenser temperature sensor error-  
Unplug the unit and plug it back in. If error repeats, call for service.
- E4-** Display panel communication error-  
Unplug the unit and plug it back in.  
If error repeats, call for service.
- P1-** Bottom tray is full - Connect the drain hose and drain the collected water away. If protection repeats, call for service.

### **9 FOLLOW ME/TEMP SENSING feature(optional)**

**NOTE:** *This feature can be activated from the remote control ONLY. The remote control serves as a remote thermostat allowing for the precise temperature control at its location.*

To activate the Follow Me/Temp Sensing feature, point the remote control towards the unit and press the Follow Me/Temp Sensing button. The remote display is actual temperature at its location. The remote control will send this signal to the air conditioner every 3 minutes interval until press the Follow Me/Temp Sensing button again. If the unit does not receive the Follow Me/Temp Sensing signal during any 7 minutes interval, the unit will beep to indicate the Follow Me/Temp Sensing mode has ended.

### **Operating Instructions**

#### **COOL operation**

- Press the "MODE" button until the "COOL" indicator light comes on.
- Press the ADJUST buttons "+" or "-" to select your desired room temperature. The temperature can be set within a range of 17°C-30°C/62°F-88°F.
- Press the "FAN SPEED" button to choose the fan speed.

#### **HEAT operation(cooling only models without)**

- Press the "MODE" button until the "HEAT" indicator light comes on.
- Press the ADJUST buttons "+" or "-" to select your desired room temperature. The temperature can be set within a range of 17°C-30°C/62°F-88°F.
- Press the "FAN SPEED" button to choose the fan speed. For some models, the fan speed can not be adjusted under HEAT mode.

- Press the "MODE" button until the "DRY" indicator light comes on.
- Under this mode, you cannot select a fan speed or adjust the temperature. The fan motor operates at LOW speed.
- Keep windows and doors closed for the best dehumidifying effect.
- Do not put the duct to window.

#### **AUTO operation**

- When you set the air conditioner in AUTO mode, it will automatically select cooling, heating(cooling only models without), or fan only operation depending on what temperature you have selected and the room temperature.
- The air conditioner will control room temperature automatically round the temperature point set by you.
- Under AUTO mode, you can not select the fan speed.

#### **FAN operation**

- Press the "MODE" button until the "FAN " indicator light comes on.
- Press the "FAN SPEED" button to choose the fan speed. The temperature cannot be adjusted.
- Do not put the duct to window.

#### **TIMER operation**

- When the unit is on, press the Timer button will initiate the Auto-off stop program, the TIMER OFF indicator light illuminates. Press the UP or down button to select the desired time. Press the TIMER button again within 5 seconds, the Auto-on start program is initiated. And the TIMER ON indicator light illuminates. Press the up or down button to select the desired Auto-on start time.
- When the unit is off, press the Timer button to initiate the Auto-on start program, press it again within five seconds will initiate the Auto-off stop program.
- Press or hold the UP or DOWN button to change the Auto time by 0.5 hour increments, up to 10 hours, then at 1 hour increments up to 24 hours. The control will count down the time remaining until start.
- The system will automatically revert back to display the previous temperature setting if there is no operation in a five seconds period.

## OPERATING INSTRUCTIONS

- Turning the unit ON or OFF at any time or adjusting the timer setting to 0.0 will cancel the Auto Start/Stop timer program.
- When the malfunction (E1,E2,E3 or E4) occurs, the Auto Start/Stop timed program will also be cancelled.

### **SLEEP operation**

Press this button, the selected temperature will increase(cooling) or decrease(heating) by 1 C/2 F ° 30 minutes.The temperature will then increase (cooling) or decrease (heating) by another 1 C/2 F after an additional 30 minutes. This new temperature will be maintained for 7 hours before it return to the originally selected temperature. This ends the Sleep mode and the unit will continue to opera as originally programmed.

**NOTE:** This feature is unavailabe under FAN or DRY mode.

### **Other features**

#### **Auto-Restart(on some models)**

If the unit breaks off unexpectedly due to the power cut,it will restart with the previous function setting automatically when the power resumes.

#### **Wait 3 minutes before resuming operation**

After the unit has stopped, it can not be restarted operation in the first 3 minutes. This is to protect the unit. Operation will automatically start after 3 minutes.

#### **Air flow direction adjustment**

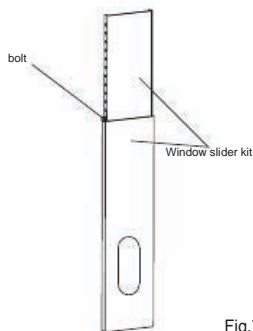
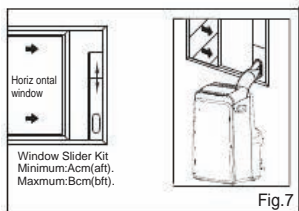
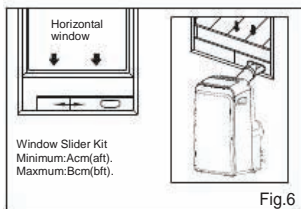
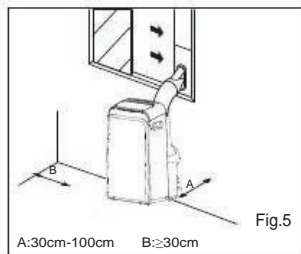
The louver can be adjusted automatically .

- **Adjust the air flow direction automatically (Fig.4):**
  - When the Power is ON, the louver opens fully. Press the SWING button on the panel or remote controller to initiate the Auto swing feature.
  - The louver will swing up and down automatically.
  - Please do not adjust the louver manually.



Fig.4

## INSTALLATION INSTRUCTIONS(optional)



## INSTALLATION INSTRUCTIONS

### Location

- The air conditioner should be placed on a firm foundation to minimize noise and vibration. For safe and secure positioning, place the unit on a smooth, level floor strong enough to support the unit.
- The unit has casters to aid placement, but it should only be rolled on smooth, flat surfaces. Use caution when rolling on carpet surfaces. Do not attempt to roll the unit over objects.
- The unit must be placed within reach of a properly rated grounded socket.
- Never place any obstacles around the air inlet or outlet of the unit.
- Allow 30cm to 100cm of space from the wall with for efficient air-conditioning.

### Window slider kit Installation

Your window slider kit has been designed to fit most standard "Vertical" and "horizontal" window applications. However, it may be necessary for you to improvise/modify some aspects of the installation procedures for certain types of window. Please refer to Fig. 6& Fig.7 for minimum and maximum window openings. Window slider kit can be fixed with a bolt (see Fig.7a).

**Note:** If the window opening is less than the mentioned minimum length of the window slider kit, cut that one with a hole in it short to fit for the window opening. Do never cut out the hole in window slider kit.

	A	a	B	b
Type I	67.5	2.22	123	4.04
Type II	56.2	1.84	98.2	3.22

## INSTALLATION INSTRUCTIONS(optional)

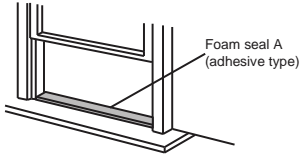


Fig.8

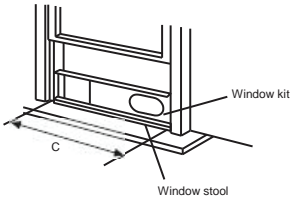


Fig.9

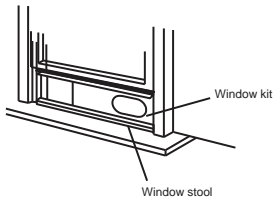


Fig.10

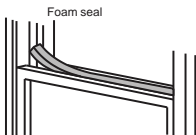


Fig.11

### Installation in a double-hung sash window

1. Cut the foam seal(adhesive type) to the proper length and attach it to the window stool. Fig.8
2. Attach the window slider kit to the window stool. Adjust the length of the window slider kit according to the width of window, shorten the adjustable window kit if the width of window is less than 26.5 (Type I) or 22.1 (Type II) inches. Open the window sash and place the window slider kit on the window stool. Fig.9
3. Cut the foam seal(adhesive type) to the proper length and attach it on the top of the window. Shown as in Fig.10
4. Close the window sash securely against the window.
5. Cut the foam seal to an appropriate length and seal the open gap between the top window sash and outer window sash. Shown as in Fig.11.

	C
Type I	26.5 ~ 48.0
Type II	22.1 ~ 38.6

# INSTALLATION INSTRUCTIONS(optional)

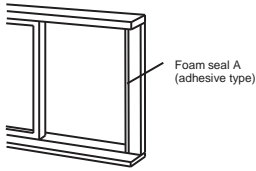


Fig.12

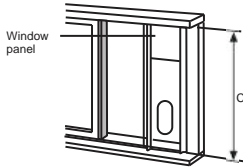


Fig.13

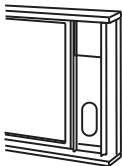


Fig.14

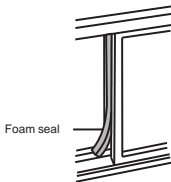


Fig.15

## Installation in a sliding sash window

1. Cut the foam seal(adhesive type) to the proper length and attach it to the window frame. See Fig.12.
2. Attach the window slider kit to the window stool. Adjust the length of the window slider kit according to the width of window, shorten the adjustable window kit if the width of window is less than 26.5 (Type I) or 22.1 (Type II) inches. Open the window sash and place the window slider kit on the window stool. See Fig.13.
3. Cut the foam seal(adhesive type) to the proper length and attach it on the top of the window. Shown as in Fig.14.
4. Close the sliding sash securely against the window.
5. Cut the foam seal to an appropriate length and sea the open gap between the top window sash and outer window sash. Shown as in Fig.15.

**NOTE:**All the illustrations in this manual are for explanation purpose only. Your unit may be slightly different. The actual shape shall prevail.

	C
Type I	26.5 ~ 48.0
Type II	22.1 ~ 38.6

## INSTALLATION INSTRUCTIONS



Fig.16a



Fig.16b

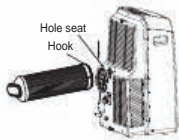


Fig.17

### Exhaust hose installation:

The exhaust hose and adaptor must be installed or removed in accordance with the usage mode.

COOL,HEAT(heat pump type) or AUTO mode	Install
FAN,DEHUMIDIFY or HEAT(electrical heat type)	Remove mode

1. Install the adaptor B and adaptor I onto the exhaust hose as shown in Fig.16a or Fig.16b. Refer to the previous pages for window kit installation.
2. Resert the hook of the Exhaust hose into the hole seat of the air outlet and slide down the Exhaust hose along the arrow direction (See Fig.17) for installation.

### The exhaust hose can be installed into the wall

(Not applicable to the units without adaptor A, expansion plugs and wooden screws of Accessories ).

1. Prepare a hole in the wall. Install the wall Exhaust adaptor A onto the wall(outside) by using 4 expansion plugs and wooden screws, be sure to fix thoroughly. (See Fig.18)
2. Attach the Exhaust hose to wall Exhaust adaptor A.

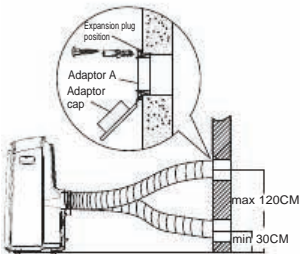


Fig.18

### Note:

**Cover the hole using the adaptor cap when not in use.**

- The exhaust hose can be compressed or extended moderately according to the installation requirement, but it is desirable to keep the hose length to a minimum.

### IMPORTANT:

DO NOT OVER BEND THE EXHAUST HOSE (SEE Fig.19)

### ⚠ CAUTION:

Make sure that there is no obstacle around the air outlet of the exhaust hose (in the range of 500mm) in order to the exhaust system works properly.

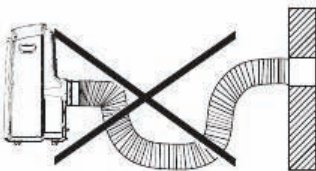


Fig.19

# INSTALLATION INSTRUCTIONS

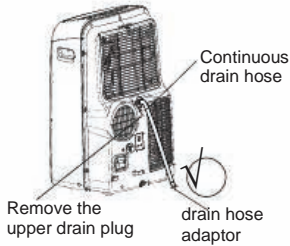


Fig.20a

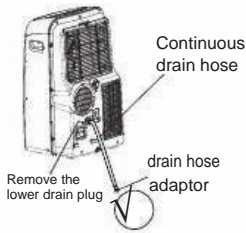


Fig.20b

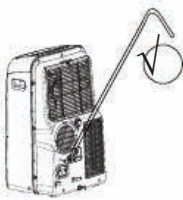


Fig.21a

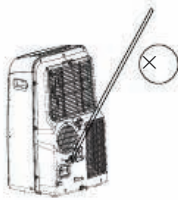


Fig.21b



Fig.22

## Water drainage:

- During dehumidifying modes, remove the upper drain plug from the back of the unit, install the drain connector(5/8 universal female mender) with 3/4 hose(locally purchased). For the models without drain connector, just attach the drain hose to the hole. Place the open end of the hose adaptor directly over the drain area in your basement floor. Please refer to Fig.20a.

- During heating pump mode, remove the lower drain plug from the back of the unit, install the drain connector(5/8 universal female mender) with 3/4 hose(locally purchased). For the models without drain connector, just attach the drain hose to the hole. Place the open end of the hose adaptor directly over the drain area in your basement floor. Please refer to Fig.20b.

NOTE: Make sure the hose is secure so there are no leaks. Direct the hose toward the drain, making sure that there are no kinks that will stop the water flowing. Place the end of the hose into the drain and make sure the end of the hose is down to let the water flow smoothly. (See Fig.20a,20b,21a). Do never let it up. (See Fig.21b).

- When the water level of the bottom tray reaches a predetermined level, the unit beeps 8 times, the digital display area shows "P1" . At this time the air conditioning/dehumidification process will immediately stop. However, the fan motor will continue to operate(this is normal). Carefully move the unit to a drain location, remove the bottom drain plug and let the water drain away(Fig.22). Reinstall the bottom drain plug and restart the machine until the "P1" symbol disappears. If the error repeats, call for service.

NOTE: Be sure to reinstall the bottom drain plug before using the unit.

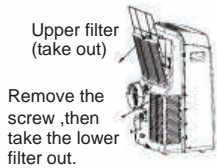


Fig.23

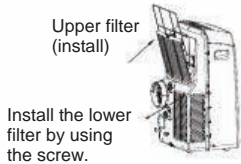


Fig.24

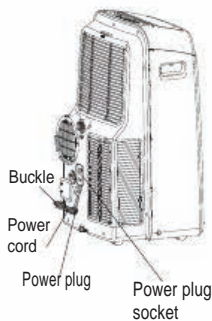


Fig.25

## CARE AND MAINTENANCE

### IMPORTANT:

- 1) Be sure to unplug the unit before cleaning or servicing.
- 2) Do not use gasoline, thinner or other chemicals to clean the unit.
- 3) Do not wash the unit directly under a tap or using a hose. It may cause electrical danger.
- 4) If the power cord is damaged, it should be repaired by manufacture or its agency.

### 1. Air filter

- Clean the air filter at least once every two weeks to prevent inferior fan operation because of dust.
- Removal  
This unit has two filters. Take the upper filter out along the the arrow direction (Fig.23), then take the filter down. Remove the lower filter by loosening the screw, taking out the filter as shown in Fig.23.
- Cleaning  
Wash the air filter by immersing it gently in warm water (about 40°C/104°F) with a neutral detergent. Rinse the filter and dry it in a shady place.
- Mounting  
Install the upper air filter after cleaning, and install the low filter by using the screw (see Fig.24).

### 2. Unit enclosure

- Use a lint-free cloth soaked with neutral detergent to clean the unit enclosure. Finished by a dry clean cloth.

### 3. Unit idle for a long time

- Remove the rubber plug at the back of the unit and attach a hose to drain outlet. Place the open end of the hose directly over the drain area in your basement floor (See Fig.20 & 21).
- Remove the plug from the bottom drain outlet, all the water in the bottom tray would drain out (See Fig.22).
- Keep the appliance running on FAN mode for half a day in a warm room to dry the appliance inside and prevent mold forming.
- Stop the appliance and unplug it, wrapped the cord and bundle it with the tape (Fig.25). Remove the batteries from the remote controller.
- Clean the air filter and reinstall it.

## TROUBLESHOOTING TIPS

### TROUBLE SHOOTING

TROUBLES	POSSIBLE CAUSES	SUGGEST REMEDIES
1. Unit does not Start when Pressing on/off Button	- P1 appears in the display window	Drain the water in the bottom tray.
	- Room temperature is lower than the set temperature.(Cooling mode)	Reset the temperature.
2. Not cool enough	- The windows or doors in the room are not closed.	Make sure all the windows and doors are closed.
	- There are heat sources inside the room.	Remove the heat sources if possible.
	- Exhaust air duct is not connected or blocked.	Connect the duct and make sure it can function properly.
	- Temperature setting is too high.	Decrease the set temperature.
	- Air filter is blocked by dust.	Clean the air filter.
4. Noisy or vibration	- The ground is not level or not flat enough.	Place the unit on a flat, level ground if possible.
5. Gurgling sound	- The sound comes from the flowing of the refrigerant inside the air-conditioner.	It is normal.
6. Power shut off at Heating mode	- The automatic over heat protection function. When the temperature at the air outlet exceed 70 C/158 F, the device will stop.	Switch on again after the unit has cool down.

# AIR CONDITIONER

## REMOTE CONTROLLER ILLUSTRATION

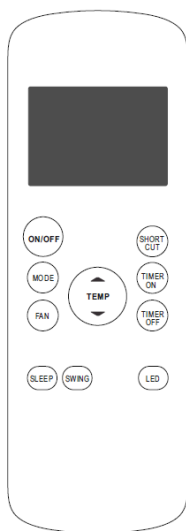
Thank you very much for purchasing our air conditioner.  
Please read this owner's manual carefully before using  
your air conditioner.

## Contents

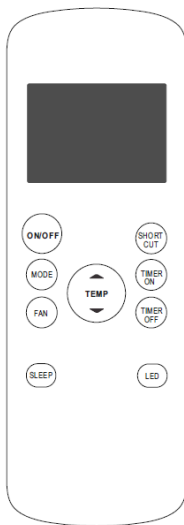
Remote control Specifications .....	2
Function buttons.....	3
Handling the remote control .....	4
Remote LED screen indicators.....	6
How to use the basic functions.....	7
How to use the advanced functions.....	14

## Remote control Specifications

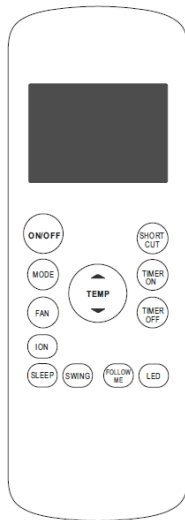
Model	RG57H(B)/BG(C)E; RG57H1(B)/BG(C)E; RG57H2(B)/BG(C)EF; RG57H3(B)/BG(C)EF; RG57H1(B)/BG(C)EM; RG57H(B)/BG(C)EU1
Rated Voltage	3.0V(Dry batteries R03/LR03x2)
Signal Receiving Range	8m
Environment	-5°C~60°C(23°F~140°F)



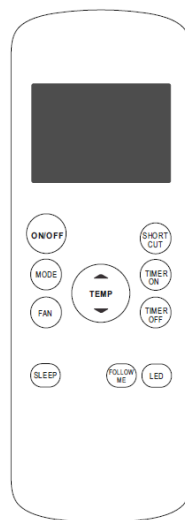
RG57H(B)/BG(C)E  
RG57H(B)/BG(C)EU1



RG57H1(B)/BG(C)E;  
RG57H1(B)/BG(C)E-M



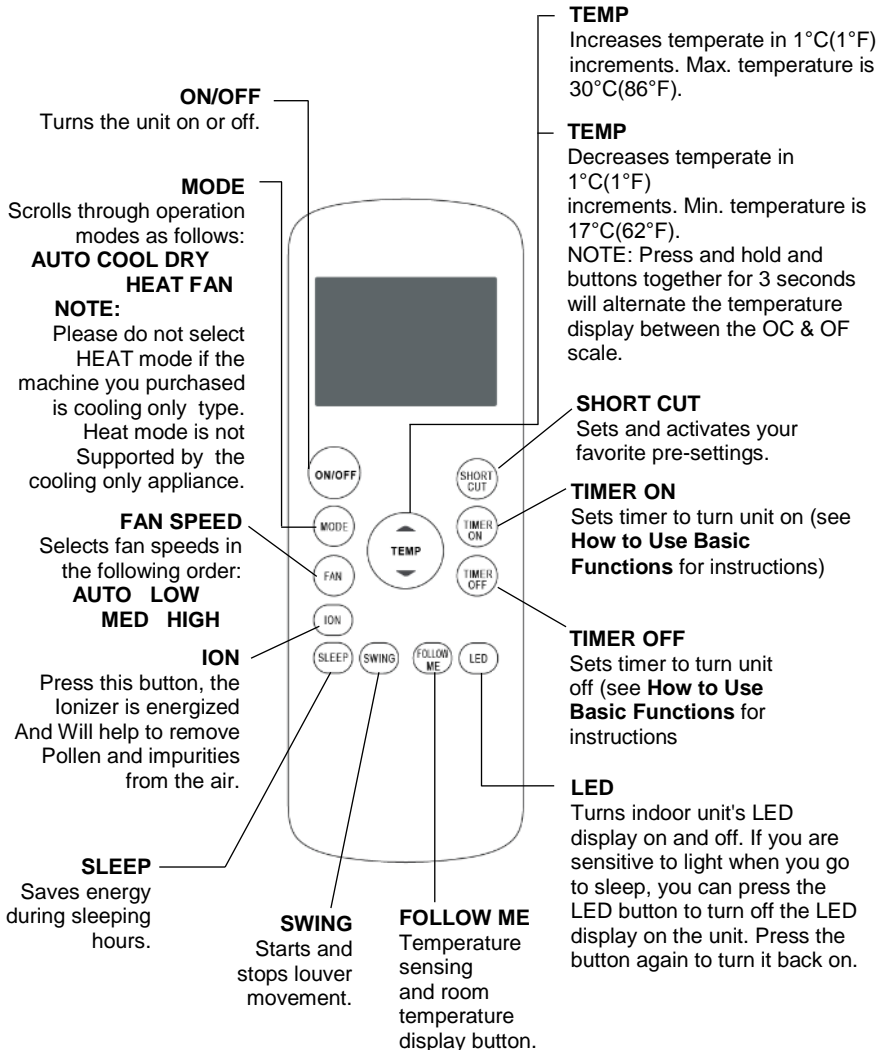
RG57H2(B)/BG(C)EF



RG57H3(B)/BG(C)EF

## Function buttons

Before you begin using your new air conditioner, make sure to familiarize yourself with its remote control. The following is a brief introduction to the remote control itself. For instructions on how to operate your air conditioner, refer to the **How to Use Basic Functions** section of this manual.



**NOTE:**

Swing, Ion and Follow me features are optional. RG57H1(B)/BG(C)E-M without med fan speed.

## Handling the remote control

### NOT SURE WHAT A FUNCTION DOES?

Refer to the How to Use Basic Functions and **How to Use Advanced Functions sections** of this manual for a detailed description of how to use your air conditioner.

### SPECIAL NOTE

- Button designs on your unit may differ slightly from the example shown.
- If the unit does not have a particular function, pressing that function's button on the remote control will have no effect.
- When there are wide differences between "Remote control Illustration » and "USER'S MANUAL" on function description, the description of "USER'S MANUAL" shall prevail

### Inserting and Replacing Batteries

Your air conditioning unit comes with two AAA batteries. Put the batteries in the remote control before use.

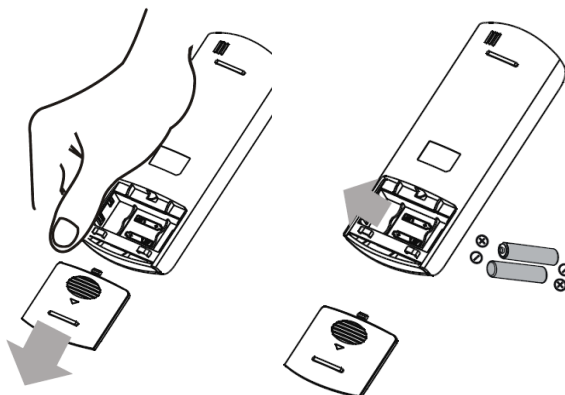
1. Slide the back cover from the remote Control downward, exposing the battery compartment.
2. Insert the batteries, paying attention to match up the (+) and (-) ends of the batteries with the symbols inside the battery compartment.
3. Slide the battery cover back into place.

### BATTERY NOTES



For optimum product performance:

- Do not mix old and new batteries, or batteries of different types.
- Do not leave batteries in the remote control if you don't plan on using the device for more than 2 months.



## **BATTERY DISPOSAL**

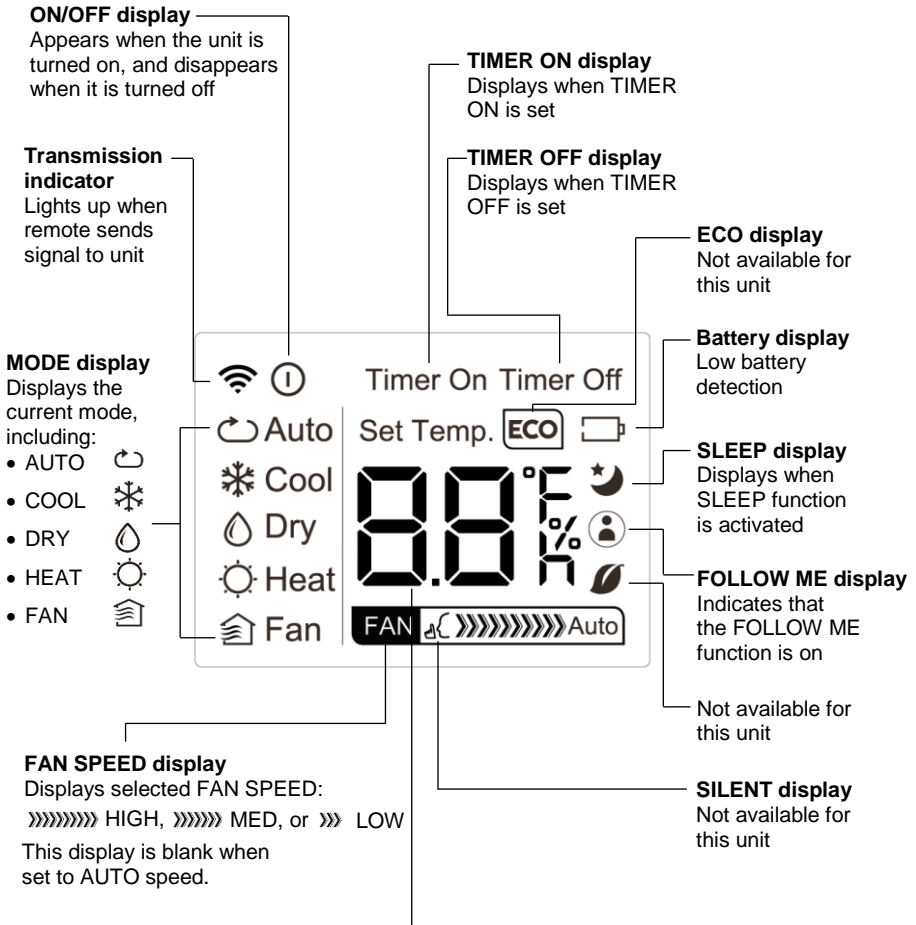


Do not dispose of batteries as unsorted municipal waste. Refer to local laws for proper disposal of batteries.

## **TIPS FOR USING REMOTE CONTROL**

- The remote control must be used within 8 meters of the unit.
- The unit will beep when remote signal is received.
- Curtains, other materials and direct sunlight can interfere with the infrared signal receiver.
- Remove batteries if the remote will not be used more than 2 months.

# Remote LED screen indicators

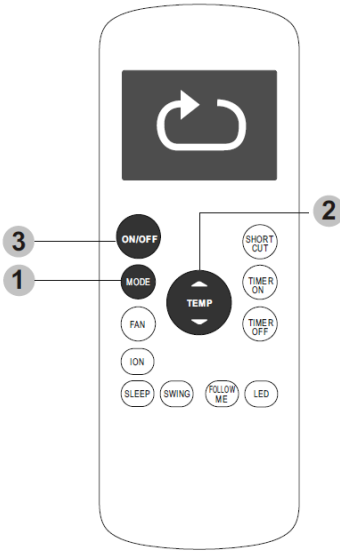


**Temperature/Timer display**  
Displays the set temperature by default, or timer setting when using TIMER ON/OFF functions

- Temperature range: 17-30°C(62°F-86°F)
- Timer setting range: 0-24 hours

This display is blank when operating in FAN mode.

## How to use the basic functions



### SETTING TEMPERATURE

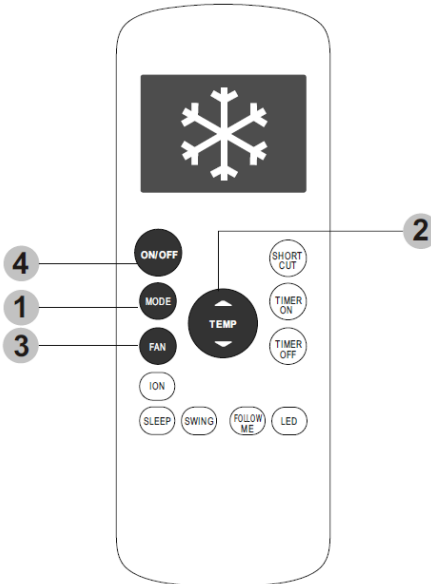
The operating temperature range for units is 17-30°C(62°F-86°F). You can increase or decrease the set temperature in 1°C(1°F) increments.

### AUTO operation

In **AUTO** mode, the unit will automatically select the COOL, FAN, HEAT or DRY mode based on the set temperature.

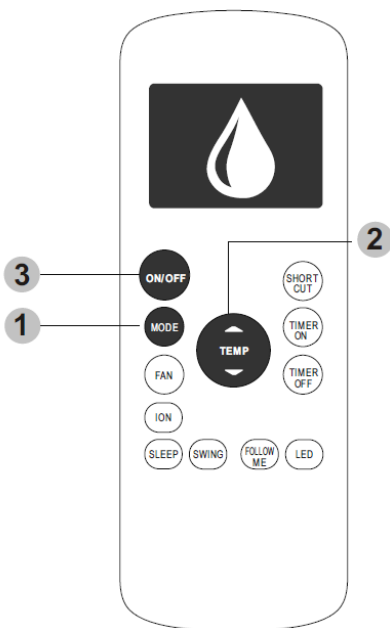
1. Press the **MODE** button to select Auto mode.
2. Set your desired temperature using the **Temp ▼** or **▲Temp** button.
3. Press the **ON/OFF** button to start the unit.

**NOTE:** **FAN SPEED** can't be set in Auto mode



### Cool operation

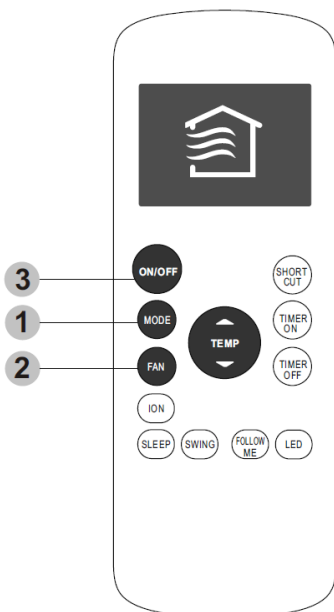
1. Press the **MODE** button to select **COOL** mode.
2. Set your desired temperature using the **Temp ▲** or **Temp ▼** button.
3. Press the **FAN** button to select The fan speed: AUTO, LOW, MED, or HIGH.
4. Press the **ON/OFF** button to start the unit.



### Dry operation (dehumidifying)

1. Press the **MODE** button to select **DRY** mode.
2. Set your desired temperature using the **Temp ▲ or Temp ▼**
3. Press the **ON/OFF** button to start the unit.

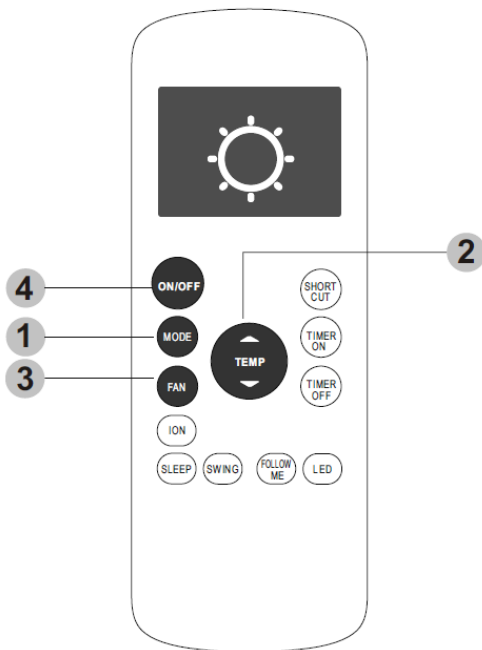
**NOTE:** **FAN SPEED** can't be set in **DRY** mode



### FAN operation

1. Press the **MODE** button to select **FAN** mode.
2. Press **FAN** button to select the fan speed: **AUTO, LOW, MED** or **HIGH**.
3. Press the **ON/OFF** button to start the unit.

**NOTE:** You can't set temperature in **FAN** mode. As a result, your remote control's LCD screen will not display temperature.



## HEAT operation

1. Press the **MODE** button to select **HEAT** mode.
2. Set your desired temperature using the **Temp ▲** or **Temp ▼** button.
3. Press the **FAN** button to select the fan speed: AUTO, LOW, MED, or HIGH.
4. Press the **ON/OFF** button to start the unit.

**NOTE:** As outdoor temperature drops, the performance of your unit's HEAT function may be affected. In such instances, we recommend using this air conditioner in conjunction with other heating appliance

## Setting the TIMER function

Your air conditioning unit has two timer-related functions: **TIMER ON**- sets the amount of timer after which the unit will automatically turn on. **TIMER OFF**- sets the amount of time after which the unit will automatically turn off.

### TIMER ON function

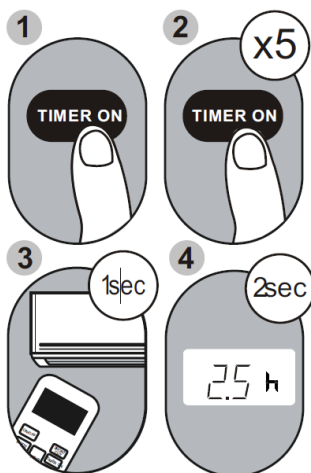
The **TIMER ON** function allows you to set a period of time after which the unit will automatically turn on, such as when you come home from work.

1. Press the **TIMER ON** button. By default, the last time period that you set and an "h" (indicating hours) will appear on the display.

**Note:** This number indicates the amount of time after the current time that you want the unit to turn on. For example, if you set TIMER ON for 2 hours, " 2.0h " will appear on the screen, and the unit will turn on after 2 hours.

2. Press the **TIMER ON** button repeatedly to set the time when you want the unit to turn on.

3. Wait 2 seconds, then the TIMER ON function will be activated. The digital display on your remote control will then return to the temperature display.



**Example:** Setting unit to turn on after 2.5 hours.

## TIMER OFF function

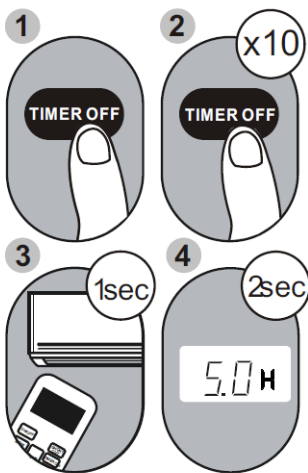
The **TIMER OFF** function allows you to set a period of time after which the unit will automatically turn off, such as when you wake up.

1. Press the **TIMER OFF** button. By default, the last time period that you set and an "h" (indicating hours) will appear on the display.

**Note:** This number indicates the amount of time after the current time that you want the unit to turn off. For example, if you set TIMER OFF for 2 hours, " 2.0h " will appear on the screen, and the unit will turn off after 2 hours.

2. Press the **TIMER OFF** button repeatedly to set the time when you want the unit to turn off.

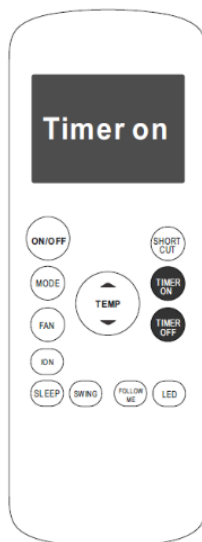
3. Wait 2 seconds, then the TIMER OFF function will be activated. The digital display on your remote control will then return to the temperature display.



**Example:** Setting unit to turn on after 5 hours.

**NOTE:** When setting the TIMER ON or TIMER OFF functions, up to 10 hours, the time will increase in 30 minute increments with each press. After 10 hours and up to 24, it will increase in 1 hour increments. The timer will revert to zero after 24 hours. You can turn off either function by setting its timer to " 0.0h ".

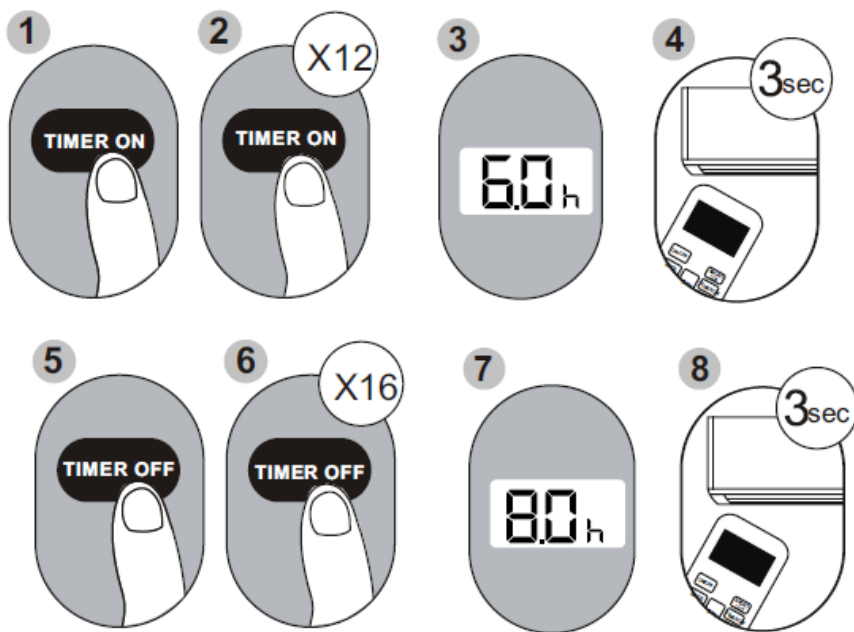
Continue to press  
**TIMER ON** or  
**TIMER OFF** until  
desired time is  
reached.



## Setting both TIMER ON and TIMER OFF at the same time

Keep in mind that the time periods you set for both functions refer to hours after the current time. For example, say that the current time is 1:00 PM, and you want the unit to turn on automatically at 7:00 PM. You want it to operate for 2 hours, then automatically turn off at 9:00 PM

Do the following:



**Example:** Setting the unit to turn on after 6 hours, operate for 2 hours, then turn off (see the figure below)

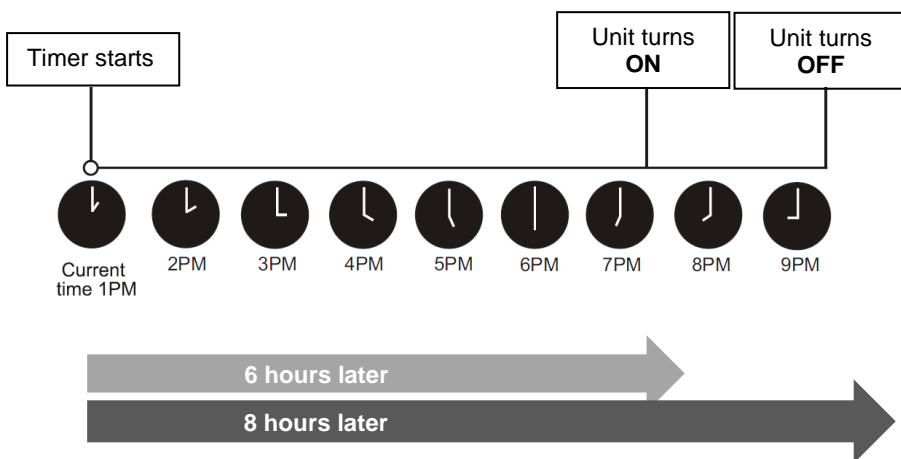
Your remote display



Timer is set To turn ON  
6 hours from current time



Timer is set to turn OFF  
8 hours from current time



# How to use the advanced functions

## SLEEP Function

The SLEEP function is used to decrease energy use while you sleep (and don't need the same temperature settings to stay comfortable). This function can only be activated via remote control.

**Note:** The SLEEP function is not available in FAN or DRY mode.

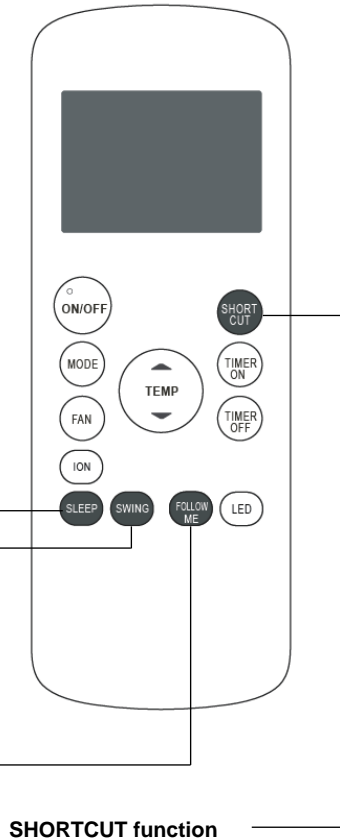
## SWING Function

Used to stop or start louver movement and set the desired up/down air flow direction. The louver changes 6 degrees in angle for each press (some models without). If kept pushed more than 2 seconds, the louver auto swing feature is activated.

## FOLLOW ME function

The FOLLOW ME function enables the remote control to measure the temperature at its current location. When using AUTO, COOL, or HEAT functions, measuring ambient temperature from the remote control (instead of from the indoor unit itself) will enable the air conditioner to optimize the temperature around you and ensure maximum comfort.

1. Press **FOLLOW ME** button to activate function. The remote control will send temperature signal to the unit every three minutes.
2. Press **FOLLOW ME** button again to turn off this function.



## SHORTCUT function

- Used to restore the current settings or resume previous settings.
- Push this button when remote controller is on, the system will automatically revert back to the previous settings including operating mode, setting temperature, fan speed level and sleep feature (if activated).
- If pushing more than 2 seconds, the system will automatically restore the current operation settings including operating mode, setting temperature, fan speed level and sleep feature (if activated).

## **NOTE:**

- Buttons design is based on typical model and might be slightly different from the actual one you purchased, the actual shape shall prevail.
- All the functions described are accomplished by the unit, if the unit has no this feature, there is no corresponding operation happened when press the relative button on the remote controller.
- When there are wide differences between Remote controller Illustration" and"USER'S MANUAL on function description, the description on USERS MANUAL shall prevail.
- The device could comply with the local national regulations. In Canada, it should comply with CAN ICES-3(B)/NMB-3(B). In USA, this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. -This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not approved by the party responsible for compliance could void suefs authority to operate the equipment.



**POŠTOVANI KUPCI!**

Zahvaljujemo Vam na kupnji proizvoda Vivax cool klima uređaja i nadamo se da ćete biti zadovoljni odabirom.

MOLIMO VAS DA PRIJE UPOTREBE PROIZVODA PAŽLJIVO PROČITATE TEHNIČKU DOKUMENTACIJU I UPUTE KOJI SU PRILožENI UZ PROIZVOD!

# JAMSTVENI LIST

# VIVAX

# HR

## za klima uređaj

### JAMSTVO

Broj jamstva \_\_\_\_\_ Tip uređaja \_\_\_\_\_

Vanjska Jedinica \_\_\_\_\_ Unutarnja J.1 \_\_\_\_\_ Unutarnja J.2 \_\_\_\_\_

Unutarnja J.3 \_\_\_\_\_ Unutarnja J.4 \_\_\_\_\_

Datum prodaje \_\_\_\_\_ Broj računa \_\_\_\_\_  M.P.

### OPĆI PODACI

Kupac \_\_\_\_\_

Adresa \_\_\_\_\_ Poštanski broj \_\_\_\_\_ Grad \_\_\_\_\_

Telefon \_\_\_\_\_ E-mail \_\_\_\_\_

### MONTAŽA KLIMA UREĐAJA

Servis / Montažer \_\_\_\_\_

Datum montaže \_\_\_\_\_  M.P.

Ovim jamstvom Vam jamči proizvođač proizvoda preko M SAN Grupa d.d., kao uvoznik i davatelj jamstva u Republici Hrvatskoj besplatan popravak istog u skladu sa važećim propisima i u skladu sa uvjetima opisanim u ovom jamstvenom listu.

### JAMSTVENI UVJETI

Preuzimamo obavezu besplatno popraviti ili zamijeniti neispravne dijelove Vivax cool klima uređaja koji bi se takvim pokazali za vrijeme trajanja jamstva, kao greška prilikom izrade ili montaže. • Jamstvo na Vivax cool klima uređaje počinje teći od dana kupnje proizvoda i traje 12 mjeseci. • Jamstvo na uređaje u komercijalnoj uporabi produžuje se za sljedećih 12 mjeseci nakon izvršenja jamstvenog servisnog pregleda od strane ovlaštenog servisa. • Jamstvo se može produžavati ukupno dva puta, što u ukupnom trajanju može iznositi 36 mjeseci. • Jamstveni servisni pregled naplaćuje ovlašten servis po cjeniku zastupnika M SAN Grupa d.d. i ovjerava jamstveni list što dokazuje produženje i valjanost jamstva. • Jamstvo vrijedi ako su montaža ili servis Vivax cool klima uređaja obavljani od strane ovlaštenog servisa kojeg je ovlastio zastupnik M SAN Grupa d.d. • Vivax cool klima uređaj kao cjelinu čine unutarnja jedinica, instalacija i vanjska jedinica koji su pravilno odabrani i koji si međusobno odgovaraju po modelu i snazi. • U slučaju kvara na Vivax cool klima uređaju obvezujemo se da ćemo isti popraviti u najkraćem mogućem roku, a najkasnije u roku 45 dana. • Ako se Vivax cool klima uređaj ne može popraviti ili se ne popravi u roku od 45 dana, biti će zamijenjen novim. • Ako popravak Vivax cool klima uređaja traje duže od 10 dana, jamstvo će se produžiti za vrijeme trajanja popravka. • Jamstvo se priznaje samo uz račun o kupnji, te uz ovaj jamstveni list koji mora biti ispravno popunjen i ovjeren od strane prodavatelja, ovlaštenog montažera ili servisera. • Davalac jamstva osigurava servis i rezervne dijelove godinu od datuma kupnje Vivax cool klima uređaja. • U jamstvo nisu uključeni kvarovi nastali zbog neispravne strujne mreže, prednaponskih udara, udara groma ili drugih vremenskih nepogoda i oštećenja izazvanih višom silom. • Ovim jamstvom nisu obuhvaćene neispravnosti koje bi nastale zbog nepažljivog ili nestručnog rukovanja, zbog nepoštivanja uputa proizvođača za rukovanje tj. zbog bilo koje okolnosti koja se ne može pripisati grešci izrade uređaja. • Montažom, servisnim pregledom ili popravkom Vivax cool klima uređaja od strane neovlaštenog servisa, radionice ili treće osobe, kupac Vivax cool klima uređaja gubi pravo na jamstvo. • Iz jamstva je isključena odgovornost za eventualne ozljede koje bi mogle pretrpjeti osobe ili životinje, odnosno za bili koje štete nastale funkcioniranjem ili nefunkcioniranjem uređaja. • Jamstveni kuponi služe za pravdanje popravaka uređaja. • Prilikom popravka servis ima pravo zadržati jedan jamstveni kupon. • Izjavu o sukladnosti i presliku izvorne Izjave sukladnosti (EC Declaration of Conformity) možete jednostavno preuzeti na našoj internetskoj stranici [www.msan.hr/dokumentacija/artikala](http://www.msan.hr/dokumentacija/artikala)

Naziv tvrtke davaoca jamstva: M SAN Grupa d.d. Buzinski prilaz 10, 1001 0 Zagreb-Buzin

**CENTRALNI SERVIS:**

MR servis d.o.o., Dugoselska cesta 5, 10370 Rugvica

Tel: +385 1 640 1111 Fax: +385 1 365 4982

E-mail za opće upite: [info@mrservis.hr](mailto:info@mrservis.hr), E-mail za prodajne upite: [prodaja@mrservis.hr](mailto:prodaja@mrservis.hr), Web: [www.mrservis.hr](http://www.mrservis.hr)

### SERVISNI PREGLED

Servis / Montažer \_\_\_\_\_

Datum \_\_\_\_\_ Vrijedi do \_\_\_\_\_  M.P.

### SERVISNI PREGLED

Servis / Montažer \_\_\_\_\_

Datum \_\_\_\_\_ Vrijedi do \_\_\_\_\_  M.P.

# SERVISNA MJESTA

# VIVAX

Bjelovar	KODA d.o.o.	Vladimira Nazora 14	043 225 245
	BEGIĆ d.o.o.	Male Sredice 47 b	095 9030 860
Buje-Oprtalj	Elektro servis Šorgo	Šorgi 6	091 424 2958
	Seka-obrt za popravak i održavanje klim	Gornji Obod 31	098 345 026
Cavtat	Frigo Škorpion	Julija Klovića 16	091 589 41 45
Crikvenica	Bat d.o.o.	Rudolfa Steinera 2	040 379 014
Čakovec			
Čakovec, Strahoninec	Frigo tehnika d.o.o.	Poljska 14	098 9020 724
Čakovec, Gornji Hrašćan	Elektro Novak	Čakovečka 36	040 858 200
Čazma	Servis Vreš	F. Vidovića 35	043 771 924
Daruvar	Tehnoservis Družin	Gunduličeva 11	043 331 003
Donja Pušća	Klima-sat	Voćarska 6	099 3315 504
Donji Miholjac	Elektronik centar Menges	Kolodvorska 47	031 632 640
Dubrovnik	Tehno Elektronik d.o.o.	Josipa Kosora 46	020 418 500
Dugi rat	Mušac – grijanje i klimatizacija	Glavica 4	091 7639 198
Đakovo	Gajski d.o.o.	Trg N.Š. Zrinskog 57	031 816 600
Gospić	Co Frigo tehnika d.o.o.	Vranovine 19	098 615 295
Imotski	T.U.O. Procesor	Brune Bušića 20	021 670 382
Josipovac	Impuls d.o.o. Josipovac	Matije Gupca 36b	091 2548 118
	TEHNO Servis obrt	Nova dalmacija 22;	099 3533 337
Karlovac	Čulig d.o.o.	Miroslava Krležje 2	047 514 955
Koprivnica	Jap-commerce d.o.o.	Franje Gažija 3	048 622 764
Križevci	Elektro Babić	Zagorska 86	048 714 219
Križevci	Linea Nera d.o.o.	P.Zrinskog 6A	048 712 792
kutina	SF ELECTRO KLIMA I GRIJANJE	Antuna Mihanovića 25	098 730 650
Makarska	Elektro servis Pašketo	Ante Starčevića 26	021 611 850
	KINGTRADE d.o.o.	Dubrovačka 29	021 679 406
Metković	Finel d.o.o.	Mostarska 10	020 685 377
Našice	Elkon-servis	Trg I. Kršnjavog 8	031 615 090
Slavonski Brod	Tempus d.o.o.	Baranjska 9	091 2504 170
Nova Gradiška	Frigo	Strossmayerova 18	035 362 299
Novska	Senior&Junior	Ivana Meštrovića 11	044 601 601
Ogulin	Elektrotrade	Cvjetna ulica 3	047 525 972
Omiš	Pilot Shop	Četvrt Žarka Dražojevića 1	021 863 494
	Računala Tina d.o.o	Vukovarska 46	021 757 017
Osijek	Kumex d.o.o.	Trg kralja Petra Krešimira IV 2	091/205-5002
	FERMEX L j.d.o.o	Psunjska 29	031 326 813
	FRIGO-TEHNIK	Kalnička 36	091 201 8038
	Ekran d.o.o.	Vukovarska 106	031 204 400
Opatija	RI KLIMA OPATIJA d.o.o.	Pavlovac 7A	098 343 626
Ploče	Klimaterm d.o.o.	Dalmatinska bb	098 285 006
Poreč	Labelle d.o.o.	Creska 34	052 453 050
	Realtehnika	Partizanska 4a	052 452 372
	Servis kućanskih aparata IVAN		
Popovača	MIKAC	Mate Lovraka 1	091 5009 932
Poreč, Kadumi	Frigoservis Šime	Kadumi 22	052 460 093
Požega, Kaptol	Servis Jelušić	Požeška 40	034 231 017

Pula	BOLLES-ISTRAFRIGO d.o.o.	De Franceschijeva 29	098879114
	KLIMA SISTEM d.o.o	Gladijatorska 29	052 383 008
	Eko klima-instalacije	Argonautska 67	052 381 050
Rijeka	Z-tronic servis	Mali dol 83,Križišće	095/1111-222
	A.T.O.S. ELECTRONIC D.O.O.	VEPRINAC BALAČI 4	098 305 765
	K.Arsen	Škurinjskih žrtava 24	098 791 814
	Mediacom	Tina Ujevića 20	091 509 77 32
	Rab	Elektromehaničarski servis PINO	Banjol 88
Sinj	Pešo d.o.o.	Splitska 1	021 660 450
Sisak	Servis Kramarić	A. Starčevića 27	044 549 119
	ETC Sisak d.o.o.	Trg 22.lipnja 4F	044 549 500
Slavonski Brod	Tempus	Baranjska 9	091 2504 170
	Klimatronic	K.Frankopana 4	098 9020 763
Split	Klima centar Periš	Stepinčeva 8	021 539 209
	Advena d.o.o.	Šime Ljubića 16 (ulaz s juga)	098/661-661
	TERMOFRIGO-SERVIS d.o.o	Dubrovačka 37	091 2517 085
Šibenik	Frost d.o.o.	Ivana Rendića 29	098 370 053
	Gambi d.o.o.	Novo naselje bb, Bilice	022 336 634
	Tehno Jelčić	Gospe Dalmatinske udarne brigade 71 (Vidici)	022 340 229
	Adria Impex d.o.o.	Mostarska 23	022 216 241
Trilj	Pešo d.o.o.	Dubrovačka 1	021 832 353
Varaždin	BI-EL	Primorska 20	042 350 765
	Klima-elektro servis	Braće Radića 10	042 201 522
Vinkovci	Elektrocool vl. Mladen Stanić	A.G.Matoša 40	032 225 024
	El-tel-friz servis	Hrvatskih kraljeva 7	032 334 363
Vinkovci, Andrijaševci	Etilen d.o.o.	Poljska 4	095 9091 139
Virovitica	Ti-san d.o.o.	Industrijska 13	098 403 631
Vukovar	Obrt JAGO	Radnička 63	091 560 0474
Zadar	ARIJA NOVA d.o.o	Put Biliga 2	091 313 6060
	Frigo Plus	Put pudarice 1	023 316 060
	T.O. Optima	Franka Lisice 1	023 241 801
	Elmont	Josipa Basiolija 15	023 340 442
Zagreb	Pušić d.o.o.	Vodnjanska 26	098/235-914
	Frigo-mont	Novoselečki put 139	098 453 871
	Proakustika	Zapoljska 37	01 2303 084
	Pamajo	Vranička 7 a	095 1978 127
	Pentagram	Slavka Batušića 4	01 3899 199
	Burić-klima d.o.o.	Jurja ves, 2.odvojak 8	098 556 453
Zagreb,Sesvete	SPONA d.o.o	Bjelovarska 38	091/5647884
Zagreb, Dugo Selo	SERVIS DADO VL. DAVOR TOLIĆ	KOLODVORSKA 26	091/522-5987
	TAMI PROJEKT d.o.o.	Dubrava 3	098/9838-500
	Servis rashladnih uređaja	Velika Ostrana, Jasinje 4	091 5045 589
Zagreb, Gornja Bistra	Servis Borovec	Pljuskovec 4	98212783
Zagreb, Pojatno	Inter klima	Cvjetna 2	01 3393 903
Velika Gorica	OŽVALD-PLIN d.o.o.	Stanka Lučića 10	098 1835 395
	Devito promet d.o.o.	Vladimira Nazora 18	098 747 459

**POŠTOVANI KUPCI!**

Zahvaljujemo Vam na kupnji proizvoda Vivax cool klima uređaja i nadamo se da ćete biti zadovoljni odabirom.

MOLIMO VAS DA PRIJE UPOTREBE PROIZVODA PAŽLJIVO PROČITATE TEHNIČKU DOKUMENTACIJU I UPUTE KOJI SU PRILožENI UZ PROIZVOD!

# GARANTNI LIST

# VIVAX

# BiH

## za klima uređaj

### GARANCIJA

Broj garancije \_\_\_\_\_ Tip uređaja \_\_\_\_\_

Vanjska Jedinica \_\_\_\_\_ Unutarnja J.1 \_\_\_\_\_ Unutarnja J.2 \_\_\_\_\_

Unutarnja J.3 \_\_\_\_\_ Unutarnja J.4 \_\_\_\_\_

Datum prodaje \_\_\_\_\_ Broj računa \_\_\_\_\_  M.P.

### OPĆI PODACI

Kupac \_\_\_\_\_

Adresa \_\_\_\_\_ Poštanski broj \_\_\_\_\_ Grad \_\_\_\_\_

Telefon \_\_\_\_\_ E-mail \_\_\_\_\_

### MONTAŽA KLIMA UREĐAJA

Servis / Montažer \_\_\_\_\_

Datum montaže \_\_\_\_\_  M.P.

Ovom garancijom Vam garantuje proizvođač proizvoda preko KimTec d.o.o., kao uvoznik i davaoc garancije u BiH besplatan popravak istog u skladu sa važećim propisima i u skladu sa uvjetima opisanim u ovom garantnom listu.

### GARANTNI UVJETI

Preuzimamo obavezu besplatno popraviti ili zamijeniti neispravne dijelove Vivax cool klima uređaja koji bi se takvim pokazali za vrijeme trajanja garancije, kao greška prilikom izrade ili montaže. • Garancija na Vivax cool klima uređaje počinje teći od dana kupnje proizvoda i traje 12 mjeseci. • Garancija na uređaje u komercijalnoj uporabi produžuje se za sljedećih 12 mjeseci nakon izvršenja garantnog servisnog pregleda od strane ovlaštenog servisa. • Garancija se može produžavati ukupno dva puta, što u ukupnom trajanju može iznositi 36 mjeseci. • Garantni servisni pregled naplaćuje ovlašten servis po cjeniku zastupnika KimTec d.o.o. i ovjerava garantni list što dokazuje produženje i valjanost jamstva. • Garancija vrijedi ako su montaža ili servis Vivax cool klima uređaja obavljani od strane ovlaštenog servisa kojeg je ovlastio zastupnik Kimtec d.o.o. • Vivax cool klima uređaj kao cjelinu čine unutarnja jedinica, instalacija i vanjska jedinica koji su pravilno odabrani i koji si međusobno odgovaraju po modelu i snazi. • U slučaju kvara na Vivax cool klima uređaju obvezujemo se da ćemo isti popraviti u najkraćem mogućem roku, a najkasnije u roku 45 dana. • Ako se Vivax cool klima uređaj ne može popraviti ili se ne popravi u roku od 45 dana, biti će zamijenjen novim. • Ako popravak Vivax cool klima uređaja traje duže od 10 dana, garancija će se produžiti za vrijeme trajanja popravka. • Garancija se priznaje samo uz račun o kupnji, te uz ovaj garantni list koji mora biti ispravno popunjen i ovjeren od strane prodavatelja, ovlaštenog montažera ili servisera. • Davaoc garancije osigurava servis i rezervne dijelove 7 godina od datuma kupnje Vivax cool klima uređaja. • U garanciju nisu uključeni kvarovi nastali zbog neispravne strujne mreže, prednaponskih udara, udara groma ili drugih vremenskih nepogoda i oštećenja izazvanih višom silom. • Ovom garancijom nisu obuhvaćene neispravnosti koje bi nastale zbog nepažljivog ili nestručnog rukovanja, zbog nepoštivanja uputa proizvođača za rukovanje tj. zbog bilo koje okolnosti koja se ne može pripisati grešci izrade uređaja. • Montažom, servisnim pregledom ili popravkom Vivax cool klima uređaja od strane neovlaštenog servisa, radionice ili treće osobe, kupac Vivax cool klima uređaja gubi pravo na garanciju. • Iz garancije je isključena odgovornost za eventualne ozljede koje bi mogle pretrpjeti osobe ili životinje, odnosno za bilo koje štete nastale funkcioniranjem ili nefunkcioniranjem uređaja. • Garantni kuponi služe za pravdanje popravaka uređaja. • Prilikom popravka servis ima pravo zadržati jedan garantni kupon. •

Naziv tvrtke davaoca jamstva: Kim Tec d.o.o., PC 96 - 2, 72250 Vitez

CENTRALNI SERVIS: Kim Tec servis d.o.o., Poslovni centar 96-2, 72250 Vitez  
Tel: 030 718 844 FAX: 033 755 996 e-mail: servis@kimtec.ba

### SERVISNI PREGLED

Servis / Montažer \_\_\_\_\_

Datum \_\_\_\_\_ Vrijedi do \_\_\_\_\_  M.P.

### SERVISNI PREGLED

Servis / Montažer \_\_\_\_\_

Datum \_\_\_\_\_ Vrijedi do \_\_\_\_\_  M.P.

	SERVIS RASHLADNE OPREME i BIJELE TEHNIKE		
Banovići	KLIMATRONIC	S.Treštenica bb	061 287 708
Banja Luka	SERVIS PRERADOVIĆ	Oplenačka br.2.	051 280 500, 051 280 505,
Banja Luka	MCT ELEKTRONIK D.O.O.	Obilićeva 4 Trn	051 508 080
Banja Luka	SLOBODA SOD	Milice Stojadinović S.6	065 523 658, 051 438 908
Banja Luka	East Code d.o.o.	Bulevar Desanke M. 10	051 435 595
Bihać	MEDION doo	Bihaćkih branilaca 54	037 319 044
Bihać	Digital Durić d.o.o	Kovačevića H2/3	037 222-866, 061 144 077
Bihać	Elektronik d.o.o.	Trg Slobode 8	037 222 626,
Bijeljina	Sony Computers	Filipa Višnjića 67	065 584 303, 055 215 999
Bijeljina	FRIGEL MONT d.o.o.	Banjanska 2A	065 209 009, 065 549 100
Bijeljina	BG elektronik	Meše Selimovića 45	055/201-001
Bijeljina	COPITRADE d.o.o.	Njegoševa 6	055 207 755
Brčko	ELEKTRO SERVIS RAIN	Brače ćuskića 24	065 621 645, 049 214 780
Brčko	GOJA	Uzunovića 34	049 214 788, 066 451 821
Brčko	MD MONTEL d.o.o.	Brače Ćuskića	065/532 001
Brčko	Servis Đukanović	R.DŽ. Čauševića 8	037 222 626, 065 529 798
Brčko	Termo -Tehnik&CO d.o.o.	Maoča bb	049 520 972
Cazin	UNIVERZAL elektro obrt	Gen. Izeta Nanića	037 511 590, 061 794 935
Čapljina	HIPEX d.o.o.	Gabela bb	063 323015
Doboj	ARIS-ELECTRONIC d.o.o.	Dobojske brigade 27	053 202 112, 053 203 433
Goražde	Tehnika d.o.o.	Mravinjac bb	061 156 046
Gračanica	Dinnet d.o.o.	Kamenica bb	062 346 289
Gradiška	KOMING d.o.o.	Vindovdanska 21	065 329-225, 051 814 755
Kalesija	Obrt. Radnja Servis Gutić	Petrovice gornje bb	061 731 245
Kalesija	FinTech d.o.o.	Žrtava genocida u S.bb	035 631 111
Kiseljak	Plazma str	J.B. Jelačića b.b.	030 879 098
Kiseljak Sarajevo	MICHELANGELO doo	Ive Andrića 1	063 339 044
Ključ	RTV SERVIS. KLJUČ	VKBBR94B	061 718 399, 037 661 063
Kotor Varoš	SDM servis	Stefana Nemanje bb	065/587-740, 065 848 542
Kozarac	ELLO	Kevljani	061 748 563
Livno	Eurolux d.o.o.	Obrtnička bb	063 330 488
Ljubuški	Turudić elektro servis	Humac bb	063 426 246
Ljubuški	Šarmont, samostalni obrt	Proboj bb	063 898 873
Maglaj	PC Biro Shop	Viteške br.8.	032 604 330, 061 783 656
Mostar	ELEKTRO FRIGO LERIĆ tr	Šehovina 26	063 316 712, 036 577 407
Mostar-Sarajevo	LG IVANKOVIĆ	Kralja Tvrtka 14	063 312 111
Mostar	Tenika pam d.o.o.	Akademika I. Zovke10	063 345 895, 036 320 644
Novi Grad	Elektro frigo mont	Dobrljin 84	065 674 553
Orašje	MMC d.o.o.	VIII ulica bb	031 714 495, 063 714 495
Posušje	DIGITREND d.o.o.	Vukovarska bb	039 680 920
Prijedor	Tehno-komerc trgovačko- zanatska radnja	Voj. Step. Step. Br.17.	052 224 444, 065 543 921
Rogatica	Elektromehanika	Zanatski trg br.1	065 341 135
Sarajevo	OR RTV SERVIS EURO	Butmirska br.7	033 610 000
Sarajevo	ASKO SZD	Igmanska 47	061/208 305
Sarajevo	Imtec	Pijačna 114	033 688 005

# SERVISNA MJESTA

# VIVAX

Istočno Sarajevo	Klima shop s.p.	Spasovdanska br.6.	057 344 104
Široki Brijed	Protehna d.o.o.	Knešpolje bb	063 440 652
Tomislavgrad	Jurčević commerce t.d.	Brigade Kralja T. bb	034 353 333
Tomislavgrad	Marel Electric d.o.o.	Omolje bb	063 343 564
Trebinje	Elektro-Mehanika Milojević s.p.	Zasad bb	065 691419, 059 260 694
Trebinje	Krunić komerc d.o.o.	Luke Petkovića	059 273 040
Tuzla	Genelec	Genelac	035 251479
Tuzla	Euroline d.o.o.	Stupine 37	061 101 717, 035 276 228
Tuzla	Telix d.o.o.	Rudarska 61	035 277 100, 061 138 470
Tuzla	SK SISTEM	Ivana Markovića	035 311 650
Velika Kladuša	ELEKTRON	Trnivačka 8	037 770 514, 061 772 737
Velika Kladuša	Elektronika i Telekomunikacije	Kozaračka br.14	037 771 955, 061 591 702
Vitez	ELTIH s.z.r.	Stjepana Radića 78	063 333 401
Visoko	Obrt Telecomp	Gornje Rosulje bb	061 401 219
Višegrad	sztr Kruna	Kralja Petra bb	065626561 , 058620943
Zenica	BES-CENTAR	Bulevar Kulina Bana 33	032 442 780, 061 791 341
Zenica	Elektrolux	Londža 124	032 407 706, 062 806 122
Zenica	Intercom	Vrandučka 71b	032 446 580
Zenica	Elektrotehnika frigo servis "Cooling"	Sarajevska 290	061 137 338, 070 216 440
Živinice	EM electronics d.o.o.	Pašage Gogića bb	035 773 408, 061 100 150

Poštovani,  
Zahvaljujem Vam na kupovini proizvoda iz naše distribucije i nadamo se da ćete biti zadovoljni izborom.

Molimo Vas da pre upotrebe proizvoda pažljivo pročitate tehničku dokumentaciju i da se prilikom upotrebe pridržavate priloženih uputstava .

### REKLAMACIJA U SLUČAJU NESAOBRAZNOSTI PROIZVODA

U slučaju nesaobraznosti proizvoda možete izjaviti reklamaciju prodavcu - trgovcu kod koga ste uređaj kupili, radi ostvarivanja svojih prava iz člana 52. odnosno člana 56. Zakona o zaštiti potrošača ( Sl.glasnik 62/14 ).

Trgovac je dužan da Vam odmah, a najkasnije u roku od 8 dana od prijema reklamacije odgovori na podneti zahtev i predloži rešavanje reklamacije u skladu sa važećim zakonom.

### OSNOVNI PODACI O PROIZVODU (popunjava trgovac)

<b>Naziv uređaja</b>	
<b>Oznaka uređaja (p/n)</b>	
<b>Serijski broj uređaja (s/n)</b>	
<b>Datum prodaje potrošaču</b>	
<b>Broj računa /fiskalnog isečka</b>	
<b>Potpis i pečat trgovca</b>	

Uvoznik i distributer:  
**KIM-TEC d.o.o** Beograd, Viline Vode bb, Slobodna zona Beograd



M.P.

## OBAVEZE POTROŠAČA

1. Da se pridržava priloženog uputstva za upotrebu i pravilnika o upotrebi proizvoda
2. Da eksploataciju opreme vrši u skladu sa priloženim uputstvom za upotrebu, navedenim u pripadajućoj tehničkoj dokumentaciji.
3. Da obezbedi odgovarajući uslove u kome će uređaj biti smešten:
  - Temperatura vazduha 10-40 0 C
  - Relativna vlažnost vazduha od 10 do 90%
  - Zaštita od direktnog sunčevog zračenja
  - Zaštita od prašine i kondenzacije
  - Zaštita od raznih vrsta elektromagnetnih zračenja
4. Da obezbedi stabilan izvor mrežnog napajanja (varijacije napona max. 10%, varijacije učestanosti max. 30%).
5. Da obezbedi uzemljenu elektroinstalaciju, da bi se izbegle razlike potencijala, naročito ako se radi o dislociranoj opremi, koja je povezana (LAN mreže, Unix/Xenix terminali i si.).
6. Da po mogućstvu sačuva i dostavi priloženu tehničku dokumentaciju u toku trajanja reklamacionog roka.
7. Da instalaciju / servis poveri isključivo ovlašćenim licima kao i da pazi da ne ošteti kontrolnu nalepnicu.

## IZJAVA UVOZNIKA/DISTRIBUTERA

1. Proizvodi imaju propisane, odnosno deklarisanе karakteristike kvaliteta.
2. Proizvod će ispravno funkcionisati ako se korisnik pridržava uputstava iz priložene tehničke dokumentacije
3. Trgovac je dužan je da vodi računa o ispravnom popunjavanju i overi Osnovnih podataka o proizvodu iz ovog lista
4. Proizvođači definišu kao potrošni materijal proizvode / delove proizvoda kao što su toneri, kertridži, glave ink jet štampača, valjci za povlačenje, mehanizam za transport papira, baterije i sve ostalo slično navedenom, a shodno izjavi proizvođača.

Ovlašćeni servis :  
KIM-TEC SERVIS d.o.o Beograd,  
Viline vode bb, Slobodna zona Beograd L12/3,  
Telefon: 011/207-06-84,  
E-mail: [servis@kimtec.rs](mailto:servis@kimtec.rs)

**SERVISNI KUPON BR. 1**

Naziv:	Ser. broj:	Datum prijema:
Opis kvara:		Datum predaje:
Opis radova ugrađeni delovi:		Servisirao:

**SERVISNI KUPON BR. 1**

Naziv:	Ser. broj:	Datum prijema:
Opis kvara:		Datum predaje:
Opis radova ugrađeni delovi:		Servisirao:

**SERVISNI KUPON BR. 1**

Naziv:	Ser. broj:	Datum prijema:
Opis kvara:		Datum predaje:
Opis radova ugrađeni delovi:		Servisirao:

Za klima uređaje:

Redovni godišnji servis vašeg klima uređaja, omogućava uređaju siguran i kvalitetniji rad.

Godišnji servis korisnik finansira iz sopstvenih sredstava.

SERVISNIPREGLED

Datum: \_\_\_\_\_

Servis / Montažer: \_\_\_\_\_

Važi do: \_\_\_\_\_

SERVISNIPREGLED

Datum: \_\_\_\_\_

Servis / Montažer: \_\_\_\_\_

Važi do: \_\_\_\_\_

MESTO	NAZIV	ADRESA	TELEFON
Ada	Uniel elektro servis	Branka Radičevića 51/C	063/547-939
Aleksinac	Sky	Knjaza Miloša 86/4	018/80-55-77 063/402-936
Aleksinac	Frugotermika	Maksima Gorkog bb	018/803-579 060/150-43-63
Apatin	Elektro Zoki	Stanka Opsenice 47	025/778-889 063/551-586
Apatin	Elbraco	S.Vladara 46	025/421-783 064/825-1606
Arandelovac	Frigo termo invest	Orašac	034/609-555 063/7-112-112
Arandelovac	MB electronic	Kralja Petra I bb	034/701-235 062/701-235
Bač	Klima Bugi	Proleterska 26	021/6047-054 064/61-54-750
Bačka Palanka	BAP	Branka Radičevića 27	021/754-093 063/580-905
Bačka Topola	Smartcom	1.maja 2	024/711-373 063/544-272
Bečej	G2 servis	Zmaj Jovina 131	021/6910-505 063/8363-776
Bela Crkva	MIG computers	1-Oct-58	013/852-501 063/1094-944
Bela Crkva	PC shop Jure disc	1 oktobra 79	013/854-273 064/00-904-88
Bela Crkva	Mobil pro	1.oktobra 67	013/853-999 062/283-393
Beočin	Softel	Dositej Obradovića 15	021/872-858 063/527-174
Beograd	MV frigo	Jurija Gagarina 237	011/2152-942 064/24-78-782
Beograd	DG klima	Put za Ovču 20g	011/33-29-719
Beograd	Intex	Edvarda Griga 7a-3	011/8043-590 064/1606-955
Beograd	Oziris	Kraljice Natalije 78	011/3612-377 063/228-044
Beograd	Klima World	Dečja 5b	060/332-66-22
Beograd	Delta frigomatic	Prvi maj 77	011/8075-096 064/115-3232
Beograd	Inpuls tim	Vinogradi 13	011/258-9058 064/11-02-730
Beograd	Frigo klima	Bogdana Žerajića 24/II	011/3511-590 064/642-4080
Beograd	Electronics art	7.jula7,Leštane	063/8280480
Beograd	MD servis bele tehnike	Rodoljuba Čolakovića 1d,Kaluđerica	011/3411907 063/7705659
Beograd	AS frigo	Nikole Tesle 11,Leštane	011/8035-096 064/1170-432
Beograd	Sreta servis	Dragana Jovanovića 3,Kaluđerica	011/30-47-020 063/205-137
Beograd	Cool vamelectric	Davida Paića 10	062/215-203
Beograd	Servis Boban	Vojvođanska 286	011/8443-118 011/8443-548
Beograd	Oziris elektronik	Bul.oslobođenja 18b	011/3621-186 063/228-044
Beograd	City service plus	Romanijska 40	011/261-3315 060/575-8800
Beograd	Excool	Alekse Nenadovića 10	011/244-2400 063/258740
Beograd	Frigo elektro	Plitvička 16/2	064/1342-134 065/208-7010
Beograd	Home cool system	Ustanička 189/15	011/630-11-70 061/685-4120
Beograd	Maximus	Vodovodska 183	011/2580-712 064/266-89-09
Beograd	Samsara doo	Ruzveltova 1 , lokal 16	011/3370-250 065/3370-250
Beograd	Blue Win	Torlačka 4	011/3981-660 063/475-335
Beograd Slavija	Servis bele tehnike NIZ	Kneginje Zorke 52	011/244-9705
Beograd,Zemun	Servis bele tehnike Šinko	Pinkijeva 1a	011/2615-619 063/8475-026
Beograd,Zemun	DALKOR d.o.o.	Stanka Koraća 42	064/44-22-670
Bogatić	Elektroservis Srdanović	Pavla Orlovića 105a	015/7413-501 063/8403-238
Bor	Frigo servis Caran	Danila Kiša 12/23 L3	063/446611
Bor	Terzić elektro	Omladinske brigade 11	030/434-786
Bor	Servis Terzić Dejan	Njegoševa 46	030/423-360 063/11 79 031
Bor	Servis Miki	Nikole Pašića 12	030/45-88-88;063/444744
Crvenka	Crvenka net	Petra Drapšina 7	025/731-167 069/731-167
Čačak	Linknet	Čačanski partizanski odred 7	032/345-100 064/8403-569
Čačak	Hladiša	Kneza Vase Popovića 8	032/311-283 065/50-51-973
Čačak	Alti	Bul.oslobodilaca Čačka 78g	032/340-140
Čačak	ALFACO inženjering	Braće Stanića 47	032/320-400
Čačak	DMM termo gas	Dragiše Mišovića 237	032/368-054
Čačak	Uspoon doo	Gradsko šetalište 57	032/340-410 064/860-1500
Čačak	Elektrolink doo	Đorđa Tomaševića 66	032/345-100 064/8403-569
Čuprija	Euromont	Jugoslovenska 16	035/477-909 063/667-252
Indija	Progresbiro	Lastina 72a	022/551-956 065/802-8033
Indija	EON-in	Karađorđeva 36a	022/557-894 063/180-5056
Jagodina	Aleksandar	Stevana Prvovenčanog BB TC YASSA	035/245-570
Jagodina	FM elektro	Kneza Lazara L1,lok.7	064/361-28-16 064/158-10-86

<b>Jagodina</b>	Džin solutions	Kneginje Milice 16	035/244-036 ;063/617-283
<b>Kikinda</b>	Xeon	Svetosavska 68	0230/401-930 065/24-37-935
<b>Kikinda</b>	Bus Computers doo	Nemanjina 36	0230/402-740 062/22-44-32
<b>Kladovo</b>	Elektro luks	Ritska 18	019/807-104 062/406-156
<b>Konjevići</b>	CMC elektro	Konjevići,čačak	063/813-84-85
<b>Kostolac</b>	Dejan Božić servis	Porečka 19	012/242-899 065/8631-449
<b>Kovačevac</b>	Anči servis	Voislava Damnjanovića 83	064/17-07-398 065/8214-016
<b>Kovačica</b>	Agroplast	Ive Lole Ribara 120	013/662-264 013/660-087
<b>Kovin</b>	Termofrigo	Ive Lole Ribara 4	013/745-207 065/8332-176
<b>Kragujevac</b>	TIPO servis	Ul. Bulevar Kraljice Marije 46	034/311-333; 300-771
<b>Kragujevac</b>	Fokus	Ljubiše Bogdanovića 14	034/314-400
<b>Kragujevac</b>	Servis Cool	Kneza Mihaila 52a	034/362-942 063/8136-351
<b>Kragujevac</b>	Mali Miloš MM	Potporučnika Govedarice 12	034/470-423 064/17-39-604
<b>Kragujevac</b>	Sloboda-cherry	Kneza Mihaila 89	034/360-630 069/3-360-630
<b>Kragujevac</b>	2MP freedom group doo	Jovana Mirkovića 38a	064/966-20-67
<b>Kragujevac</b>	Profesional	Kneza Danila 20	034/825-385 063/614-867
<b>Kraljevo</b>	Click	Trg srpskih ratnika 3	036/321-008 063/612-104
<b>Kraljevo</b>	Bočo zur	Nušićeva 2/s	036/355-005 064/18-13-999
<b>Kraljevo</b>	TIM servis	Rudarske čete 44	036/354-156 064/120-5501
<b>Kruševac</b>	Elgor	Miše Mitrovića 105	037/456-149 063/822 5 033
<b>Kruševac</b>	Žis invest	Vojske Jugoslavije 22	037/886-324 063/1886-324
<b>Kruševac</b>	Frigo oprema	Predraga Stanojevića 18	037/441-770 063/614-541
<b>Kruševac</b>	Gama Inženjering	Kozaračka 7	037/3421-618 063/243-683
<b>Kruševac</b>	MP cooling	Jug Bogdanova 40a	037/443-419 064/13-69-044
<b>Kula</b>	Onis doo	Panonska 3	025/724-488 060/6319-319
<b>Kula</b>	PC+	Maršala Tita 266a	025/721-135 065/2004116
<b>Kula</b>	Sonar PC	M.Tita 266	025/729-460 065/5-729-460
<b>Kula</b>	Eltek company doo	Maršala Tita 272	025/722-224
<b>Lapovo</b>	MM mobil	Njegoševa 13/1	034/853-333 063/613-995
<b>Leskovac</b>	Servis EL	Cara Lazara 27/17	016/250-778 064/1749509
<b>Leskovac</b>	SZTR D&D	Gojka Zečevića br. 2	016/223-332 063/77-57-867
<b>Leskovac</b>	Vera szd	Stanoja Glavaša 9	016/237-855 064/6424-766
<b>Loznica</b>	SZTR Grk	Mačvanski odred 43	015/874-191 062/8594-789
<b>Loznica</b>	SZR Univerzal	Vojvode Putnika 9	015/873-692
<b>Loznica</b>	Pleroma	Vladislava Bronjevskog 13	015/892-002 065/678-7-678
<b>Lučani</b>	Top wood	Jugoslovenske armije 2	032/819-298 065/360-77-90
<b>Mladenovac</b>	On-line sztr	Milutina Milankovića 14/1	011/62-34-813
<b>Niš</b>	Frigo Anja	Bubanjska 16	018/280-169 064/152-26-27
<b>Niš</b>	MD servis centar	Save Kovačevića 11 A	018/4524-072
<b>Niš</b>	Dekster	Vizantijski bulevar 16	018/538-490
<b>Niš</b>	MD Trade	Žarka Đurića 12a	018/224-114 063/72-52-085
<b>Niš</b>	Frigomark	Subotička 12	01/575-090 064/2869-648
<b>Nova Pazova</b>	Elektro servis Stanković	Vuka Karadžića 98	022/329-286 065/331-9577
<b>Novi Bečej</b>	Aksiom Desa	Revolucije 3	060/350-75-11
<b>Novi Pazar</b>	Elektrotehna	1.maj 154	020/337-250 066/337-250
<b>Novi Pazar</b>	Elmaz	Generala Živkovića 66	020/390-100 062/218-100
<b>Novi Sad</b>	Frigo Madžo	Seljačkih buna 55	021/6497-307 064/434-8951
<b>Novi Sad</b>	Siler	Stanoja Glavaša 114	021/505-700 064/25-76-877
<b>Novi Sad</b>	Blue rose	Rumenički put 87	021/827-106 063/503-180
<b>Novi Sad</b>	Mister cool	Pavleka Miškina 31	021/6398-350 063/344-667
<b>Novi Sad</b>	Spektar	Branimira Ćosića 23	021/477-80-44 021/477-80-45
<b>Novi Sad</b>	Elektrospektar VES	Teodora Pavlovića 10	021/6364-595 065/3 364 595
<b>Novi Sad</b>	Prospero doo	Narodnog fronta 30	021/453-869 063/512-671
<b>Obrenovac</b>	MTS instalater	Kneza Mihaila 15	011/8723-728 064/205-1-305
<b>Obrenovac</b>	Šainović i sinovi	Belopoljska 1	011/872-5799
<b>Obrenovac</b>	Market servis Zlatko	Vuka Karadžića 105	011/87-24-214 063/269-036
<b>Pančevo</b>	Tehnopolis	Žarka Zrenjanina 133	013/366-793 063/77-88-707
<b>Pančevo</b>	Servis Ratković	Semberijska 14	013/370-101 063/217-626
<b>Pančevo</b>	Frigoinženjering	Stara ulica 6	013/512-780 063/329-433
<b>Pančevo</b>	Bundalo	Đerdapska 16	013/371-530 060/371-53-00
<b>Pančevo</b>	Frigo Peđa	Karađorđeva 67	013/301-300
<b>Pančevo</b>	TERMOMONT-ELEKTRO d.o.o.	Bavaništanski put 247	013 /21-55-444

<b>Paraćin</b>	Servis Euroklima	Vojvode Mičića 30/5	035/570-550	065/5570-550
<b>Paraćin</b>	Sale sat	Vojvode Mičića 19	035/565-290	060/55-65-290
<b>Pečenjevac</b>	Univerzal MVP	Pečenjevac	016/791-248	064/463-71-33
<b>Petrovac na Mlavi</b>	Kastrum	Moravska 44	012/71-600-81	062/800-18-49
<b>Pirot</b>	Eko mraz	Dragoljuba Milenkovića 28	010/311-141	063/82-20-748
<b>Požarevac</b>	Zener	Mišarska 5	012/550-536	069/135-1903
<b>Požarevac</b>	Agatel	Nemanjina 11	012/542-436	060- 6410766
<b>Požarevac</b>	AVS	Kosančićeva 23-2	012/556-188	012/556-189
<b>Požega</b>	El ros	Kralja Petra 16	031/3713-713	063/81-09-642
<b>Prokuplje</b>	Solon	Ratka Pavlovića 195	027/325-466	063/80-33-547
<b>Ruma</b>	Delco	Sremska 62	022/431-056	
<b>Ruma</b>	SBT Raša	Vladimira Nazora 4	064/44-27-675	
<b>Smederevo</b>	Saturnus	Karađorđeva 12/136	026/616-785	063/231-631
<b>Smederevska Palanka</b>	CD burn	Svetog Save 13	026/321-497	063/115-17-17
<b>Srbobran</b>	Elektroservis Peđa	Miladina Jocića 18	021/732-162	063/544-822
<b>Srpski Miletić</b>	Frigo Dado	Dunavska 11	025/764-841	063/8593-467
<b>Stara Pazova</b>	Eterm	Janka Čajaka 20	022/312-293	062/592-181
<b>Stara Pazova i Indija</b>	Termoplast SR	Janka Baka 60	022/363057	
<b>Subotica</b>	Mega elektro	Stipe Grgića 75	024/536-514	063/504-537
<b>Subotica</b>	Era szr	Jovan Mikića 150	024/532-916	063/863-1576
<b>Subotica</b>	SU ekonomik	Braće Radića 89	024/566-533	063/10-567-88
<b>Subotica</b>	WM servis	Ruzmarina 2 ; PJ Frankopanska 36	024/523-765	063/519-505
<b>Svilajnac</b>	Zootronik	Sindelićeva 23	035/311-225	064/269-87-38
<b>Šabac</b>	Aksel	Vladike Joanikija Neškovića 1	015/301-751	063/326-303
<b>Šabac</b>	Central service doo	Prote Smiljanića 52	015/319-530	
<b>Šabac</b>	ZTR Obradović	Kralja Milana 47a	015/344-997	015/324-277
<b>Šabac</b>	Digipro doo	Jele Spiridonović Savić 22	015/300-450	015/300-451
<b>Šabac</b>	Harmonika	Kneza Lazara 11	015/304-246	063/362-218
<b>Šabac</b>	Mijailović 015	Vlade Jovanović 40	064/40-88-015	015/349-217
<b>Šid</b>	SZR Subić	Petra Kočića 44	022/711-448	061/1737-366
<b>Topola</b>	Prozel Koštana	Bulevar Vožda Karađorđa 70	034/813-566	
<b>Trstenik</b>	Frigo servis	Odžaci 37240 , Trstenik	037/713-242	064/181-6341
<b>Trstenik</b>	Slava sztr	Živadina Apostolovića 5	037/718-140	
<b>Ub</b>	TMD Instal	Milana Munjasa 1	014/412-041	065/65 11 553
<b>Užice</b>	Frigo-mont	Užičke republike 26	031/516-540	
<b>Užice</b>	Frigo M	Dimitrija Tucovića 151/2	031/512-751	064/239-2971
<b>Valjevo</b>	Frigotehnika	Jakova Nenadovića 70	014/237-264	063/80-92-899
<b>Valjevo</b>	TV servis Rade Mladenović	Pantićeva 144	014/234-106	064/117-29-68
<b>Valjevo</b>	Servis Jovanović	Knez Mihajlova 55	014/231-079	
<b>Valjevo</b>	STR Ašković	Jakova Nenadovića 20	014/230-049	063/8154-767
<b>Valjevo</b>	Frigo elektro	Čegarska 11	014/226-964	065/226-964 0
<b>Velika Plana</b>	Tehnoservis	Đure Jakšića 13	026/522-097	062/261-622
<b>Velika Plana</b>	Donić doo	Miloša Velikog	026/515-200	
<b>Vladimirovac</b>	Frigo AS	Cara Lazara 56	013/643-365	063/8532-636
<b>Vlasotince</b>	Servis Randelović	12. brigade bb	016/876-181	063/822-0926
<b>Vranje</b>	TDA elektronik	Trg bratstva i jedinstva 10	017/404-994	063/7698-323
<b>Vrbas</b>	Axis	Borisa Kidrića 6	021/797-620	064/949-84-27
<b>Vrnjačka Banja</b>	Kondor As	Velibora Markovića 34	036/611-911	060/33-77-981
<b>Vrnjačka banja</b>	Frigo elektrik Lukić	TC Pijaca lok. 11	036/612-080	
<b>Vršac</b>	Lumbrico	I krajiške brigade	064/134-64-99	
<b>Vršac</b>	Beoservis	Svetozara Miletića 84	013/2824-126	064/540-3280
<b>Vučje</b>	Frigo sistem	JNA 38	016/427-382	063/7 603 509
<b>Zaječar</b>	Elax	Selačka bb,Mali Izvor	019/463-047	063/82-77-495
<b>Zaječar</b>	Milenković sztr	Kursulina 20	019/423-751	063/485-875
<b>Zrenjanin</b>	Artcool	Ivana Aćina 35	023/530-877	063/77-63-259

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Zahvaljujemo na kupovini Vivax uređaja i nadamo se da ćete biti zadovoljni izborom. Ako u periodu u kojem imate pravo na reklamaciju bude potreban popravak proizvoda, molim savetujte se sa ovlašćenim prodavačem koji Vam je proizvod prodao il/i nas kontaktirajte na dolje navedene brojeve i adrese. MOLIMO VAS DA PRIJE UPOTREBE PROIZVODA PAZLJIVO PROCITATE TE HNIČKU DOKUMENTACIJU I UPUTSTVA KOJI SU PRILOZENI UZ PROIZVOD!

**IZJAVA O SAOBRAZNOSTI****VIVAX****CG**

<b>MODEL UREĐAJA</b>	
<b>SERIJSKI BROJ</b>	
<b>DATUM PRODAJE</b>	
<b>BROJ RAČUNA PRODAVCA</b>	
<b>POTPIS I PEČAT PRODAVCA</b>	

• Ovom izjavom o saobraznosti proizvođač proizvoda, preko KIM TEC CG d.o.o., kao uvoznika i davaoca prava u Crnoj Gori osigurava besplatan popravak istog u skladu s vazećim propisima i u skladu s uslovima opisanim u ovoj izjavi o saobraznosti.

- Ovom izjavom o saobraznosti ističemo da će predmet ovog prava raditi bez greške uzrokovane eventualnom lošom izradom i lošim materijalom izrade. Svi eventualno nastali kvarovi biće besplatno otklonjeni u ovlašćenom servisu u predviđenom roku za reklamaciju.
- USLOVI REKLAMACIJE: Rok za reklamaciju počinje teći od dana kupovine proizvoda i traje 24 mjeseca. Dodatnih 12 mjeseci važi uz redovan godišnji servis.
- U slučaju kvara na proizvodu koji je predmet reklamacije, obavezujemo se da ćemo isti popraviti u najkraćem mogućem roku, a najkasnije u roku od 15 dana. Ako se proizvod ne može popraviti ili se ne popravi u roku od 15 dana, biće zamijenjen novim.
- Pravo na reklamaciju se priznaje uz fiskalni račun o kupovini, ili uz ovu izjavu o saobraznosti koji mora biti ispravno popunjen odnosno mora sadržati datum prodaje, pečat i potpis prodavca.
- Davalac izjave o saobraznosti osigurava servis i rezervne djelove 7 godina od datuma kupovine.

**PRAVO NA REKLAMACIJU NE OBUHVATA**

• Redovnu provjeru, održavanje uz zamjenu dijelova koji se troše normalnom upotrebom. Prilagođavanje ili promjene za poboljšanje proizvoda za primjenu koje nijesu opisane u tehničkim uputstvima za korišćenje, osim ako je za te promjene predočena saglasnost KIM TEC CG d.o.o.

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Ako se kupac nije pridržavao uputstva o korišćenju proizvoda.  
Ako je proizvod otvaran, prepravljn ili popravljan od neovlašćene osobe.  
Ako su kvarovi na proizvodu nastali djelovanjem više sile kao što su: udar грома, strujni udaru u električnoj mreži elementarne nepogode i slično.  
Ako su kvarovi nastali oštećivanjem zbog nepropisane upotrebe ili nepravilnim transportovanjem.  
Ako je kvar nastao greškom u sistemu na koji je proizvod priključen.

Ova izjava o saobraznosti ne mijenja zakonska potrošačka prava vazeća u Crnoj Gori u odnosu na ona koja propisuje proizvođač.

**Naziv davaoca izjave o saobraznosti: Kim Tec CG d.o.o. Čemovsko polje bb, 81000 Podgorica, Crna Gora**

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**Kim Tec CG d.o.o., Čemovsko Polje bb,  
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<b>DATUM POPRAVKE</b>	
<b>DATUM PRIJEMA UREĐAJA U SERVIS</b>	
<b>DATUM POPRAVKE</b>	
<b>DATUM PRIJEMA UREĐAJA U SERVIS</b>	
<b>DATUM POPRAVKE</b>	

# SERVISNA MJESTA

# VIVAX

PODGORICA	D-MK ŠĆEPANOVIĆ	Dalmatinska bb	067-501-209; 068-501-209
PODGORICA	KLIMA M	Miladina Popovića 155	067-261-535
BAR	BIMM TRADE	Ilino bb	067-411-089
BAR	NS ELEKTRONIX	Bjeliši bb	069-527-638
HERCEG NOVI	MILMONT	V Crnogorske brigade br.5	067-584-922
NIKSIC	ELEKTROFRIGO	Vuka Karadzica br.9	040-247-420
TIVAT	SERVISCOMMERC D.O.O.	Nikole durkovic	032-674-619
ULCINJ	VISAN SERVIS	Bulevar DJ.K.Skenderbega	030-411-999
PLJEVLJA	LACO	radosalac 48	069-357-301

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Со оваа гаранција производителот ви гарантира преку увозникот Паком Компани дооел за во Македонија бесплатна поправка на уредот во склад со важечките прописи наведени во овој гарантен лист.

**ГАРАНТИСКИ УСЛОВИ**

Преземаме обврска бесплатно да ги замениме или поправиме неисправните делови на клима уредот Vivax cool чија неисправност се појавила за време на гарантниот рок како грешка во изработката • Гаранцијата на уредите Vivax cool започнува да тече од денот на купувањето на производот и трае 12 месеци. • Гаранцијата на уредите може да се продолжи за дополнителни 12 месеци по извршен сервисен преглед од страна на овластен сервис. • **Гаранцијата може да се продолжи два пати, односно целосната гаранција да изнесува 36 месеци.** • Гарантниот сервисен преглед го наплатува овластениот сервис согласно ценовникот на застапникот Паком Компани дооел и го заверува гарантниот лист со што се докажува продолжувањето и важноста на гаранцијата. • Гаранцијата важи ако монтажата и сервисните услуги на клима уредот Vivax cool се извршени од страна на овластен сервис од стран на застапникот Паком Компани. • Vivax cool клима уредите се составени од внатрешна единица, инсталација и надворешна единица кои се внимателно одбрани и компатибилни според моделот и силата. • Во случај на појава на дефект кај клима уред Vivax cool се обврзуваме дека ќе извршиме поправка во најкраток можен рок а најдоцна до 30 дена. • Ако не може да се поправи уредот Vivax cool или не биде поправен во рок од 30 дена, ќе биде заменет со нов. • Ако поправката на клима уредот Vivax cool трае подолго од 10 дена, гаранцијата се продолжува за времетраењето на поправката. • Гаранцијата се признава само со приложена сметка и овој гарантен лист кој мора да биде исправно пополнет и заверен од страна на продавачот, овластениот монтажер и сервисер. • Давателот на гаранцијата обезбедува сервис и резервни делови за време од 7 години од датумот на купување на клима уредот Vivax cool. • Во гаранцијата не се вклучени дефектите што настанале поради неисправна струјна мрежа, преднапонски удари, удари од гром или други временски непогоди и оштетувања предизвикани од виши сили • Со оваа гаранција не се опфатени неисправностите кои би можеле да настанат поради невнимателно или нестручно ракување, поради непочитување на упатствата на производителот за ракување или други околности што не претставуваат грешка во изработката на уредот. • Со монтажа, сервис или поправка на клима уредите Vivax cool од неовластен сервис, работилница или трети лица, купувачот на клима уредот Vivax cool губи право на гаранција. • Од гаранцијата е исклучена одговорност за евентуални повреди врз лица и животни односно штети што настанале од функционирањето или нефункционирањето на уредот. • Гарантните купони служат за правдање на поправките на уредот. • При поправката сервисот има право да задржи еден купон.

**Име на фирмата – давател на гаранција: Паком Компани ДООЕЛ ул. 15-ти Корпус бр.3, 1000 Скопје тел.02 3202-800**

**ЦЕНТРАЛЕН СЕРВИС: Контакт 2000-Скопје Тел.02 246-0000 ул.10 бр.10 Аеродром, Паком Компани дооел, ЈАДРАНСКА МАГИСТРАЛА БР.12, 1000 Скопје Тел. 02/ 3202 800, факс 02/3202 892**

**Сервисен преглед** \_\_\_\_\_ **Сервис** \_\_\_\_\_  
 Датум \_\_\_\_\_ Важи до \_\_\_\_\_  М.Р.

**Сервисен преглед** \_\_\_\_\_ **Сервис** \_\_\_\_\_  
 Датум \_\_\_\_\_ Важи до \_\_\_\_\_  М.Р.

# СЕРВИСНИ МЕСТА

# VIVALX

Скопје	Контакт 2000	Борис Трајковски-7 бр.85	02 2460 000
Штип	Сервис Дени	Косовска 105	032 394 596
Струмица	Кончар		02 3073 350
Велес	Електрон	Маршал Тито 108	043 231 381
Кавадарци	Далас Експрес	Вишешница 6	043 416 869
Свети Николе	С-М	Ленинова бб	032 444 280
Гевгелија	Еко Фриго Терм	Иво Лола Рибар 43	034 216 948
Прилеп	МИС Електрокомпани	11 Октомври 7А	048 427 009
Кочани	Ипсе Инт дооел	Скопска 2/7	033 272 525
Куманово	Мулти Шоп Иги	Пионерска 13	031 413 400
Кичево	Разлади ЕМ-АА	Блок Ламели 188	045 227 010
Битола	Фригомонт	Трифун Пановски 28	047 220 758
Тетово	Стартер Фон	ул. 120 бр.10	044 333 590
Гостивар	Сервис Фриго	Никола Парапунов 72	042 216 572
Пехчево	Алфа Електротехника	Ванчо Китанов 17	070 210 685
Охрид	Рит Електроника	Туристичка 44а	046 261 281
Струга	Мактри АВ	Наум Наумоски Борче 28	046 788 991

# VIVAX

## KUPON

### 1

BROJ JAMSTVA  
BROJ GARANCIJE \_\_\_\_\_

TIP  
UREĐAJA \_\_\_\_\_

Vanjska Jedinica \_\_\_\_\_

Unutarnja J.1 \_\_\_\_\_

Unutarnja J.2 \_\_\_\_\_

Unutarnja J.3 \_\_\_\_\_

Unutarnja J.4 \_\_\_\_\_

Servis \_\_\_\_\_

Datum montaže \_\_\_\_\_

M.P.

Opis \_\_\_\_\_

Datum popravka \_\_\_\_\_

Potpis \_\_\_\_\_

# VIVAX

## KUPON

### 2

BROJ JAMSTVA  
BROJ GARANCIJE \_\_\_\_\_

TIP  
UREĐAJA \_\_\_\_\_

Vanjska Jedinica \_\_\_\_\_

Unutarnja J.1 \_\_\_\_\_

Unutarnja J.2 \_\_\_\_\_

Unutarnja J.3 \_\_\_\_\_

Unutarnja J.4 \_\_\_\_\_

Servis \_\_\_\_\_

Datum montaže \_\_\_\_\_

M.P.

Opis \_\_\_\_\_

Datum popravka \_\_\_\_\_

Potpis \_\_\_\_\_

# VIVAX

## KUPON

### 3

BROJ JAMSTVA  
BROJ GARANCIJE \_\_\_\_\_

TIP  
UREĐAJA \_\_\_\_\_

Vanjska Jedinica \_\_\_\_\_

Unutarnja J.1 \_\_\_\_\_

Unutarnja J.2 \_\_\_\_\_

Unutarnja J.3 \_\_\_\_\_

Unutarnja J.4 \_\_\_\_\_

Servis \_\_\_\_\_

Datum montaže \_\_\_\_\_

M.P.

Opis \_\_\_\_\_

Datum popravka \_\_\_\_\_

Potpis \_\_\_\_\_

## TË NDERUAR BLERËS!

Faleminderit për blerjen tuaj dhe shpresoj se ju do të jenë të kënaqur me përzgjedhjen. Nëse periudha e garancionit është e nevojshme për të riparuar produktin, ju lutem konsultohuni me shitësin

Apo me me përsëritje në cilin jua shet produktin tone

**JU LUTEM LEXONI ME KUJDES PARA PËRDORIMIT PRODUKTIT DOKUMENTET TEKNIKE DHE MANUALET CILAT JANË VENDOSUR NË KUTI**

# FLETGARANCIONI

# VIVAX

# KS

**EMRI PRODUKTIT**

--

**LLOJI DHE MODELI**

--

**PRODHUESI**

--

**EMËRTIMI APO  
EMRI I SHITËSIT**

--

**NUMRI SERIAL**

--

**DATA SHITJES**

--

**VULA:**

**NËNSHKRIMI I PËRSONIT ZYRTAR:**

**Kjo fletgarancion ju garanton që prodhuesi, nëpërmjet AskTec Ltd, si një importues dhe ofrues i sigurisë në Republikën e Kosovës, një riparim të lirë të njëjtë në përputhje me rregullat e zbatueshme në pajtim me kushtet e përshkruara në këtë fletgarancion .**

### **KUSHTET E GARANCIONIT:**

1. Kjo fletgarancion, ne garantojmë se ju do të jetë subjekt i kësaj pune garancisë pa gabime të mundshme të shkaktuara nga mjeshtëri e profesionalizuar dhe të materialit të dobët. Të gjitha gabimet mund të ndodhin ne do t korrigjohen pa pagesë në një shërbim garancion të autorizuar.
2. **PERIUDHA E GARANCIONIT.** Garancioni fillon nga dita e blerjes dhe vazhdon deri ..... muaj .
3. Në rast prishjes produktit do të mbulohet nga ky garancion , zotohemi për të rregulluar njëjtin sa më shpejt të jetë e mundur, dhe jo më vonë se 45 ditë. Nëse produkti nuk mund të riparohet ose nuk riparohet brenda 45 ditëve, ajo do të zëvendësohet.
4. Nëse procedura riparimit zgjat më shumë se 10 ditë, garancioni do të shtyhet për kohëzgjatjen e riparimit.
5. Garancioni është e njohur vetëm me një faturë të shitjes, dhe me kartën e garancionit e cila duhet të plotësohet si duhet dhe duhet të përfshijë datën e shitjes, vula dhe nënshkrimi shitësit.
6. Prodhuesi ofron pjesë servisi në afat prej 7 vjetësh.
7. **GARANCIONI NUK MBULON:**
  8. Inspektimit të rregullt, mirëmbajtjenndrrimi i pjesve hargjuese.  
Rregullim ose ndryshim në përmirësimin e produktit për zbatimin që nuk janë përshkruar në udhëzimet teknike për përdorim, përveç modifikime paraqitura Me pëlqimi AskTec LLC
  8. **Garancioni nuk pranohet në këto raste :**  
Nëse një klienti nuk paraqet kartën e saktë garancionit dhe faturë blerje. Në qoftë se blerësi nuk përmbush udhëzimet mbi përdorimin e produktit.  
Nëse produkti është i hapur, modifikuar ose riparuar nga personi i paautorizuar.  
Nëse dështimet produktit janë shkaktuar nga forcës madhore, të tilla si rrufeja, electriciteti në fatkeqësitë e rrjetit elektrike .  
Nëse dështime shkaktuar dëme nga përdorimi i pavend ose transportit të pahijshme.  
Nëse defekt është një defekt në sistemin në të cilën produkti është i lidhur.

### **SERVIS**

**DATA PRANIMIT  
PAISJES SERVIS**


**DATA RIPARIMIT**

**DATA PRANIMIT  
PAISJES SERVIS**


**DATA RIPARIMIT**

**DATA PRANIMIT  
PAISJES SERVIS**


**DATA RIPARIMIT**

Fush Kosove	ARTI ing D.P.Z	Harilaq - Fushe Kosove	044/306-958
Prishtine	BINAKU NTP	Rr. Lidhja e Prizrenit No.48	049/169-249
Prizeren	EDINSON N.T. Sh.p.k.	Xhemil Fluku No.19	044/273-241
Kline	EDONI N.P.T	Rr Abedin Rexha	049/214-851
Prishtine	Eko Electronics N.T.SH	Rr. Ismail Dumoshi 38	044/117-489
Gjilan	GROTERM N.T.P.SH	Rr. Medlin Ollbrajt	049/133-166
Mitrovicë	Kulla Mitrovicë	Rr. Ahmet Maloku nr 60	049/307-307
Pej	QUADRO-M DPT	Rr Bill Clinton 249/7 Peje	044/138-405
Prishtine	TERMO X sh.p.k	Lidhja e Prizrenit p.n.	049/504-502
Ferizaj	TERMO YLLI	Ferizaj	044/138-484
Prishtine	UNIQUE N.SH.T.	Rr. Nazim Gafurri 59	049/111-499
Pej	URANIKU -SG shpk	Buqan-Peje	049/178-749
Drenas	XHELA- Gorenje n.t.sh	Poklek i ri - Drenas	049/170-700

Ask Tec d.o.o

Tahir Zajmi (Kosova tex), 1000 0 Pristinë

tel: +386.43. 774.004

E-mail: [agim.hajrizi@asktec-ks.com](mailto:agim.hajrizi@asktec-ks.com) WEB: [www.asktec-ks.com](http://www.asktec-ks.com)

-Vivax Servis i kryesorë

? 5FH5 ; K 5F 5B7M B5

VIVAX

D@

''

Gwarancja jest ważna wyłącznie z dowodem zakupu

Model jednostki wewnętrznej		Numer seryjny	
1	<input type="text"/>	<input type="text"/>	
2	<input type="text"/>	<input type="text"/>	
3	<input type="text"/>	<input type="text"/>	
4	<input type="text"/>	<input type="text"/>	
5	<input type="text"/>	<input type="text"/>	
6	<input type="text"/>	<input type="text"/>	
7	<input type="text"/>	<input type="text"/>	
8	<input type="text"/>	<input type="text"/>	
9	<input type="text"/>	<input type="text"/>	

Model jednostki zewnętrznej	Numer seryjny
<input type="text"/>	<input type="text"/>

Pieczęć i podpis sprzedawcy	Pieczęć i podpis instalatora
<input type="text"/>	<input type="text"/>

Data sprzedaży: \_\_\_\_\_

Data montażu: \_\_\_\_\_

Numer faktury: \_\_\_\_\_

Miejsce montażu: \_\_\_\_\_

Nazwa i adres klienta

Akceptuję warunki gwarancji oraz  
potwierdzam odbiór sprawnego sprz

**Data i podpis klienta**

# WARUNKI GWARANCJI

1. Gwarancja ta przeznaczona jest wyłącznie dla klimatyzatorów marki Vivax zakupionych w Polsce i jest ważna wyłącznie na terytorium Rzeczypospolitej Polskiej.
2. Karta Gwarancyjna jest ważna, jeżeli sporządzona jest na oryginalnym druku, a wszystkie jej pola są prawidłowo wypełnione. Jakiegokolwiek skreślenia lub poprawki w Karcie Gwarancyjnej są równoważne z jej unieważnieniem.
3. Gwarancja udzielana jest na okres 36 miesięcy, licząc od daty zakupu Klimatyzatora, pod warunkiem wykonywania odpłatnych przeglądów serwisowych klimatyzatora, nie rzadziej niż co 6 miesięcy.
4. Gwarancją objęte są wyłącznie uszkodzenia i wady powstałe z przyczyn tkwiących w klimatyzatorze. Gwarancją nie są objęte:
  - uszkodzenia powstałe w wyniku błędów popełnionych przez instalatora przy montażu Klimatyzatora, uszkodzenia powstałe z przyczyn zewnętrznych np. uszkodzenia mechaniczne, uderzenie pioruna, powodzi, korozji, przepięć sieci elektrycznej itp.
  - uszkodzenia powstałe w wyniku nieprzestrzegania warunków technicznych eksploatacyjnych zawartych w Instrukcji Obsługi, a w szczególności z nieprawidłowej eksploatacji, konserwacji, obsługi, przechowywania, użycia niewłaściwych materiałów eksploatacyjnych (np. filtrów), czynności i części wymienione w Instrukcji Obsługi oraz należące do normalnej eksploatacji urządzenia np. konserwacja urządzenia, wymiana filtrów,
  - roszczenia z tytułu parametrów technicznych sprzętu, o ile są one zgodne z podanymi przez producenta w Instrukcji Obsługi lub innym dokumencie o charakterze normatywnym.
5. Wady oraz awarie klimatyzatora Vivax ujawnione w okresie gwarancji przed pierwszym przeglądem usuwane będą bezpłatnie przez Autoryzowanego instalatora wykonującego montaż urządzenia, a w okresie po pierwszym przeglądzie przez Autoryzowanego Instalatora wykonującego okresowe przeglądy konserwacyjne urządzenia w możliwie krótkim terminie, nie przekraczającym 14 dni, licząc od daty zgłoszenia Klimatyzatora do naprawy. Koszt dodatkowych prac instalatorskich, wymaganych do realizacji naprawy np. demontaż Klimatyzatora, pokrywa instalator. Okres ten może ulec wydłużeniu w przypadku konieczności importu niezbędnych części zamiennych z zagranicy.
6. Użytkownik zobowiązany jest do przeprowadzenia w ciągu roku co najmniej dwóch przeglądów technicznych Klimatyzatora Vivax, w porze jesienno-zimowej i zimowo-wiosennej, w celu dokonania niezbędnych do prawidłowej pracy czynności serwisowych, zgodnych z wykazem umieszczonym w Instrukcji Obsługi. Przeglądy te są płatne według cennika Autoryzowanego Instalatora i muszą być odnotowane w Karcie Gwarancyjnej. W przypadku braku wykonywania obowiązkowych przeglądów technicznych, użytkownik traci wszelkie prawa wynikające z gwarancji.
7. Użytkownik może zostać obciążony kosztami nieuzasadnionej wizyty serwisowej.
8. Użytkownik traci wszelkie prawa wynikające z gwarancji w przypadku stwierdzenia dokonywania nieautoryzowanych napraw lub zmian konstrukcyjnych.
9. Okresowe przeglądy serwisowe i konserwacyjne obejmują następujące czynności:
  - Sprawdzenie stanu instalacji oraz parametrów pracy klimatyzatora,
  - Sprawdzenie ilości czynnika chłodniczego,
  - Sprawdzenie wydajności układu chłodniczego oraz nawiewowego,
  - Odgrzybianie oraz mycie jednostki wewnętrznej oraz zewnętrznej,
  - Sprawdzenie szczelności układu,
  - Kontrola ciśnienia gazu w układzie,
  - Kontrola sprawności instalacji elektrycznej,
  - Sprawdzenie drożności odprowadzenia skroplin.

**Awarie i problemy z pracą klimatyzatora należy zgłaszać do Autoryzowanego Instalatora wykonującego okresowe przeglądy konserwacyjne urządzenia.**

VIVAX

www.vivaxpolska.pl  
info@vivaxpolska.pl

## DANE MONTAŻOWE

6	Ciśnienia pracy	Chłodzenie	Ssanie / tłoczenie: [bar]	/
		Grzanie	Ssanie / tłoczenie: [bar]	
7	Temperatury nawiewu jednostek wewnętrznych	Chłodzenie	Najwyższa / najniższa: [°C]	/
		Grzanie	Najwyższa / najniższa: [°C]	
8	Temperatura otoczenia	Wewnętrzna	Najwyższa / najniższa: [°C]	/
		Zewnętrzna	Najwyższa / najniższa: [°C]	

## REJESTR OKRESOWYCH PRZEGLĄDÓW KLIMATYZACYJNYCH

	Data wykonania	Uwagi serwisu	Pieczętka serwisu	Podpis
1				
2				
3				
4				
5				
6				

## REJESTR NAPRAW

	Data wykonania	Uwagi serwisu	Pieczętka serwisu	Podpis
1				
2				
3				
4				

## GARANCIJSKA IZJAVA

Lunta inženiring d.o.o., Zagrebška c. 100, 2000 Maribor izjavlja:

- Da bo izdelek v garancijskem roku brezhibno deloval, če ga boste uporabljali v skladu z njegovim namenom in navodili za uporabo
- Da bomo na vašo zahtevo, če bo seveda podana v garancijskem roku, na svoje stroške poskrbeli za odpravo okvar in pomanjklivosti na izdelku najkasneje v 45 dneh od dneva prijave okvare. Izdelek, ki ne bo popravljen v omenjenem roku, bomo na vašo zahtevo zamenjali z novim. Za čas popravila vam bomo garancijski rok podaljšali. Za sprejem v servis se šteje dan, ko je aparat sprejet v pooblaščen servisni delavnici, v primeru oddaje v v popravilo trgovinah, pa tri delovne dni kasneje.
- Da bomo v garancijskem roku poravnali stroške prevoza oz. prenosa popravljenega ali zamenjanega izdelka do vam najbližje trgovine, tam kjer ste ga oddali ali na vaš naslov.
- Da prodajalec ni usposobljen za tehnično presojo glede morebitnih okvar in tako tudi ne more odločati o zamenjavi aparata brez mnenja tehnične službe uvoznika.

Garancijski rok: 12 mesecev od dneva prodaje, kar dokažete z originalnim računom in potrjenim garancijskim listom.

Pogoji za jamstvo so:

- Da izdelek ni mehansko poškodovan
- Da v izdelek ni posegla oseba, ki za to nima pooblastila
- Da je kupec (uporabnik) ravnal in uporabljal napravo po priloženih navodilih
- Da je priložen garancijski list in račun(dobavnica)
- Da garancijske nalepke in pečati niso poškodovani ali odstranjeni

Garancije prav tako ne upoštevamo za okvare, ki so nastale med transportom po naši izročitvi, zaradi nepravilne nastavitve in ravnanja z napravo, mehanskih naprav, okvar zaradi nestrokovnega in malomarnega ravnanja z izdelkom, če je do okvare prišlo zaradi uporabi neprimerne potrošnega materiala, če so biliv napravo vgrajeni neoriginalni deli, okvar zaradi prevelike napetosti električnega toka, višje sile, iztoka baterij, čiščenja izdelkov ali njegovih delov, ter vdora tekočine v napravo.

Garancija ne izključuje pravic potrošnika, ki izhajajo iz odgovornosti prodajalca za napake na blagu. Garancija velja za vso področje Republike Slovenije.

**Čas zagotovljenega servisiranja po poteku garancijskega roka: 3 leta za audio, video tehniko, računalniško opremo, male gospodinjske aparate in el. Orodja.**

Lunta inženiring d.o.o. ne jamči za izgubljene podatke. V primeru, da na reklamiranem izdelku ni okvare, smo upravičeni zaračunati nastale stroške diagnostike.

**Oddaja stare električne in elektronske opreme (veljavno v Evropski uniji in drugih evropskih državah s sistemom ločenega zbiranja odpadkov)**



Ta simbol na izdelku, njegovi embalaži ali pripadajočih dokumentih pomeni, da z izdelkom ne smete ravnati kot z gospodinjskimi odpadki. Morate ga oddati na ustrezno zbirno mesto za recikliranje elektronske opreme. Recikliranje tega izdelka bo pripomoglo k ohranjanju naravnih virov in bo pomagalo preprečiti negativne posledice na okolje in zdravlje ljudi. Odstranitev izdelka more bit v skladu z veljavnimi predpisi za oddajanje odpadkov. Podrobnejše informacije o ravnanju s tem izdelkom ter o njegovi vrnitvi in recikliranju lahko dobite pri lokalni mestni upravi, komunalnem podjetju ali trgovini, kjer ste izdelek kupili. Odpadno električno in elektronsko opremo lahko oddate brezplačno tudi distributerju neposredno ob dobavi nove električne oziroma elektronske opreme.

Za vse nedoslednosti v besedilu se opravičujemo. Vse pravice pridržane.

## GARANCIJSKI LIST

Številka garancijskega lista oz. Računa: \_\_\_\_\_

Vrsta/Naziv izdelka: \_\_\_\_\_

Proizvajalec: \_\_\_\_\_

Datum prodaje/pričetka veljavnosti garancije: \_\_\_\_\_

Kraj prodaje/trgovina: \_\_\_\_\_

Žig in podpis trgovke-ca: \_\_\_\_\_

SERVIS oz. ZAMENJAVA: \_\_\_\_\_

Datum prevzema: \_\_\_\_\_

Kraj prevzema: \_\_\_\_\_

Prevel: \_\_\_\_\_

Vrsta okvare: \_\_\_\_\_

Aparat popravljen:    DA            NE            Drugo: \_\_\_\_\_

Popravljeno dne: \_\_\_\_\_

Opombe: \_\_\_\_\_

—

Žig in podpis servisa: \_\_\_\_\_

Pooblaščen servis:

Proelektronika d.o.o., Šmartinska cesta 152, 1000 Ljubljana  
TEL: 01/5411-924    GSM: 041/729-446, 041/336-531

Lunta inženiring d.o.o., Zagrebška c. 100, 2000 Maribor  
TEL: 02/618-5205, GSM: 051/380-529, 051/343-342

## POOBlašČENI UVOZNIK V SLOVENIJI

MESTO	NAZIV	NASLOV	TELEFON:
Maribor	Lunta inženiring d.o.o.	lunta.inzeniring@amis.net	051/380 529; 02/618 52 05

## SEZNAM POOBlašČENIH MONTAŽERJEV IN SERVISERJEV V SLOVENIJI

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Ljubljana z okolico	Elsan, Aleksander Ponikvar s.p.	aleksander.ponikvar@siol.net	041/683 121
Ljubljana z okolico	Kniss d.o.o.	luka.bizjak@gmail.com	031/406 704
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Ljubljana z okolico, Dolenjska	Martina Župevec s.p.	martina.zupevec@siol.net	031/681 462; 041/618 201
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Štajerska	Tepeh Boris s.p.	servis.tepeh@siol.net	041/364 731; 02/462 52 80
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Štajerska, Kozjansko	ELEKTRONIKA Matic Supovec s.p.	ivo.supovec@gmail.com	041/452 305
Pomurje	PEGAS trgovina in storitve Ljutomer d.o.o.	pegasdo@siol.net	041/623 728
Idrija	Marinac Roko s.p.	roko.marinac@siol.net	041/479 282
Ptuj	Klima Ptuj d.o.o.	info@klima-ptuj.com	02/779 80 70
Ptuj	IBLO podjetje za trgovino in storitve d.o.o.	dejan.lovrec@iblo.si	041/670 102
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Gorenjska	Sme-Smolej d.o.o.	matjaz.sme@gmail.com	041/643 982
Gorenjska	Marn Iztok s.p.	servis.marn@siol.net	042/369 069
Gorenjska	Hvac d.o.o.	nitrorider.andrej@gmail.com	041/675 548
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Primorska	Martina Župevec s.p.	martina.zupevec@siol.net	031/681 462, 041/618 201
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[www.VIVAX.com](http://www.VIVAX.com)